

Crawley Borough Council

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Report to Licensing Sub Committee

29 September 2011

Application to Review the Premises Licence applicable

To

'LIQUID ENVY'
Station Way
Crawley
West Sussex
RH10 1JA

ANGELA TANNER
Head of Planning and Environmental Services

*Reference Documents
and Guidance*

1. Details of Application

- 1.1 On the 12th July 2011, Sussex Police as a 'responsible authority' submitted an application to the Council as the Licensing Authority for the Borough of Crawley for a REVIEW of above mentioned premises licence.
- 1.2 Sussex Police has requested a review on the grounds that the licence holder is not promoting the statutory objective(s) of:-
- (i) Prevention of Crime & Disorder,
 - (ii) Public Safety
- 1.3 On 9th August 2011 Sussex Police submitted additional information in support of their review application.

Appendix A
Copy of the Review
Application
(Annx/ p.1-20)

s.51 of the Act

Appendix B
(Annx/ p.21-24)

- 1.4 On 24th August 2011 Sussex Police submitted further additional information in support of their review application. **Appendix C**
(Annx/ p.25-92)
- 1.5 The premises licence issued in accordance with the provisions of the Licensing Act 2003 is currently held by:- **Luminar Liquid Ltd.** **Appendix D**
Copy of licence
(Annx/ p.93-98)
- 1.6 Luminar Liquid Ltd currently has a premise licence for the sale by retail of alcohol for consumption on the premises together with certain regulated entertainment and the provision of late night refreshments. **Appendix D**
(Annx/ p.93-98)
- 1.7 The designated premises supervisor (“DPS”) named on the licence at the date of submission of the review application was:-
Mr Matthew Chason.
- 1.8 On the 18th August 2011, the licence holder submitted an application to vary the DPS, this application was granted and the current DPS is:- **Mr Adam Foxley.** **Appendix D**
(Annx/ p.93-98)
- 2. Consultation**
- 2.1 The application was advertised in accordance with legislation and as a result of the consultation process, the following responses were submitted to the Council:
- 2.2 **Interested Party:** - Cllr Howard Bloom submitted a relevant representation as an interested party on the ‘licensing objective’ grounds of:- **Appendix E**
(Annx/ p.99-101)
- (i) Prevention of Crime & Disorder,
 - (ii) Public Safety
- A copy of the Councillor’s correspondence is at **Appendix E.**
- 2.3 **Interested Party:** - Insp. Gary Ancell, British Transport Police submitted a relevant representation as an interested party on the ‘licensing objective’ grounds of:- **Appendix F**
(Annx/ p.101-102)
- (i) Prevention of Crime & Disorder,
 - (ii) Public Safety
- A copy of the Transports Police’s correspondence is at **Appendix F.**
- 2.4 No further representations or comment have been received regarding this application.

3. Background

- 3.1 Crawley Borough Council (“the Council”) is the relevant licensing authority in relation to any premises within the Borough of Crawley which is to be used for one or more licensable/qualifying activities in accordance with the Licensing Act 2003 (“the Act”).
- 3.2 Section 51 of the Act states where a premises licence has effect, an interested party and/or a responsible authority may apply to the relevant licensing authority for a review of the premises licence provided that the grounds for the review are relevant to the ‘licensing objectives’ and are not frivolous, vexatious or repetitious. s.51 of the Act
- 3.3 Government guidance states that the proceedings set out in the Act for reviewing premises licences represent a key protection for the community where problems associated with the licensing objectives are occurring after the grant or variation of a premises licence. s.182 Guidance Para 11.1
- 3.4 Before determining the application the Council must hold a hearing to consider it and any relevant representations. s.52(2) of the Act

4. Statutory considerations and Guidance issued by Government

- 4.1 Where the licensing authority considers that action under its statutory powers are necessary, it may take any of the following steps: s.52 of the Act
- (a) modify the conditions of the premises licence (which includes adding new conditions or any alteration or omission of an existing condition);
- (b) exclude a licensable activity from the scope of the licence;
- (c) remove the designated premises supervisor;
- (d) suspend the licence for a period not exceeding three months;
- (e) revoke the licence.
- 4.2 Section 4 of the 2003 Act provides that in carrying out its functions, the Council must ‘have regard to’ guidance issued by the Secretary of State under section 182. s.4 of the Act
- 4.3 However, nothing in the Guidance should be taken as indicating that any requirement of licensing law or any other law may be overridden (including the obligations placed on the authorities under human rights legislation). Some relevant sections of the Guidance are set out below. s.182 Guidance Para 1.8

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| 4.4 | <p>The licensing authority may decide that no action is necessary if it finds that the review does not require it to take any steps necessary to promote the licensing objectives. In addition, there is nothing to prevent a licensing authority issuing an informal warning to the licence holder and/or to recommend improvement within a particular period of time. It is expected that licensing authorities will regard such warnings as an important mechanism for ensuring that the licensing objectives are effectively promoted and that warnings should be issued in writing to the holder of the licence.</p> | s.182 Guidance
Para 11.17 |
| 4.5 | <p>In deciding which of these powers to invoke, it is expected that licensing authorities should so far as possible seek to establish the cause or causes of the concerns which the representations identify. The remedial action taken should generally be directed at these causes and should always be no more than a necessary and proportionate response.</p> | s.182 Guidance
Para 11.19 |
| 4.6 | <p>For example, licensing authorities should be alive to the possibility that the removal and replacement of the designated premises supervisor may be sufficient to remedy a problem where the cause of the identified problem directly relates to poor management decisions made by that individual.</p> | s.182 Guidance
Para 11.20 |
| 4.7 | <p>Equally, it may emerge that poor management is a direct reflection of poor company practice or policy and the mere removal of the designated premises supervisor may be an inadequate response to the problems presented. Indeed, where subsequent review hearings are generated by representations, it should be rare merely to remove a succession of designated premises supervisors as this would be a clear indication of deeper problems which impact upon the licensing objectives.</p> | s.182 Guidance
Para 11.21 |
| 4.8 | <p>Licensing authorities should also note that modifications of conditions and exclusions of licensable activities may be imposed either permanently or for a temporary period of up to three months. Temporary changes or suspension of the licence for up to three months could impact on the business holding the licence financially and would only be expected to be pursued as a necessary means of promoting the licensing objectives. So, for instance, a licence could be suspended for a weekend as a means of deterring the holder from allowing the problems that gave rise to the review to happen again. However, it will always be important that any detrimental financial impact that may result from a licensing authority's decision is necessary and proportionate to the promotion of the licensing objectives.</p> | s.182 Guidance
Para 11.22 |

4.9	The following parties may appeal the decision of a licensing authority on any application for review of a premises licence: (a) the applicant for the review, (b) the holder of the premises licence. (c) any other person who made a relevant representation in relation to the application.	Part 2 Schedule 5 Licensing Act 2003
4.10	The court, on hearing any appeal, may review the merits of the decision on the facts and consider points of law or address both. On determining an appeal, the court may: (a) dismiss the appeal; (b) substitute for the decision appealed against any other decision which could have been made by the licensing authority; or (c) remit the case to the licensing authority to dispose of it in accordance with the direction of the court and make such order as to costs as it thinks fit.	s.182 Guidance Para 12.6
5.	Policy Considerations	
5.1	Members must give due consideration to the merits of each individual case. Attention is drawn to the following sections of the 'Members' Information Pack': <ul style="list-style-type: none">• The Council's Licensing Sub-Committee Hearing Procedure• Role of Elected Members• Council's Licensing Policy ("the Policy")• LACORS Guidance	Part A Part B Part C Part D
5.2	The aim of the Policy is to promote the licensing objectives set out in the Act whilst securing the safety and amenity of residential communities and facilitating a sustainable entertainment and cultural industry.	The Council's Alcohol Licensing Policy at 1.2
5.3	The Council recognises both the needs of residents for a safe and healthy environment in which to live and work and the importance of safe and well run premises providing entertainment to the local economy and vibrancy of the borough.	The Council's Alcohol Licensing Policy at 1.7

5.4	The Council recognises that licensing is about control of licensed premises, qualifying clubs and temporary events, within the terms of the Act. The terms and conditions attached to various permissions will be focused on matters which are within the reasonable control of individual licensees and others granted relevant permissions. Accordingly, these matters will centre on the premises and places being used for licensable activities and the vicinity of those premises and places.	The Council's Alcohol Licensing Policy at 2.4
5.5	The Policy states that the Council will primarily focus on the direct impact the activities taking place at licensed premises may have on members of the public living, working or engaged in normal activity in the area concerned. Licensing law is not a mechanism for the general control of anti-social behaviour by individuals once they are beyond the reasonable control of the individual, club or business holding a licence, certificate or relevant permission.	The Council's Alcohol Licensing Policy at 2.5
5.6	The Policy states the key controls in respect of preventing crime and disorder arise from good operational planning and good management of activities at the premises.	The Council's Alcohol Licensing Policy at 2.10
5.7	The essential purpose of the licence is to regulate behaviour on premises and access to them where this relates to licensable activities and the licensing objectives. The Council will not, therefore, seek to use conditions attached to licenses to manage the behaviour of customers once they are beyond the direct management of the licence holder and his staff or agents.	The Council's Alcohol Licensing Policy at 2.11
5.8	No conditions relating to the management competency of designated premises supervisors will be attached to premises licences, unless it could be demonstrated that in the circumstances associated with particular premises, poor management competency could give rise to issues of crime and/or disorder and public safety.	The Council's Alcohol Licensing Policy at 2.12
5.9	The Council's Policy states that conditions will be used if they can control issues that directly impact on the behaviour of those under the licensee's direction, when on the premises or in the immediate vicinity of the premises as they seek entry or leave. The pool of conditions laid down in Annex D of the Statutory Guidance can be used as a resource for drafting conditions in respect of general management controls on crime and disorder, although these should not be applied universally irrespective of circumstances.	The Council's Alcohol Licensing Policy at 2.14 and See also: S182 Guidance Annex D
5.10	The Council's policy states that it will look to the Police as the main source of advice on matters relating to the reduction of crime and disorder objective and this advice will be given considerable weight.	The Council's Alcohol Licensing Policy at 2.14
5.11	The Council in its Policy recognises that the public safety objective is concerned with the physical safety of the people using the relevant premises and not public health which is addressed by other legislation.	The Council's Alcohol Licensing Policy at 2.27

- 5.12 Once a premises licence is issued, it remains in place for the life of the business: there is no “annual renewal” of the licence, but applications are required to pay an annual fee to cover the Council’s costs concerning the exercise of its statutory obligations under the Act as set out in the statute. However, should problems arise; it is possible for representations to be made to the Council, to review the licence.
- 5.13 The Policy states that the Council intends to use the review procedures effectively to deter crime. Where reviews arise and the Council determines that the crime prevention objective is being undermined through the premises being used to further crimes, the it will seriously consider that revocation of the licence/certificate, even in the first instance.
- 5.14 The only conditions which should be imposed on a premises licence or club premises certificate are those which are necessary and proportionate for the promotion of the licensing objectives. Accordingly, if other existing law already places certain statutory responsibilities on an employer or operator of premises, it cannot be necessary to impose the same or similar duties on the premises licence holder or club.
- 6. Staffing, Equalities, Financial, and other Legal Implications**
- 6.1 There are no extra staffing or financial implications to the Council, save for those in respect of possible appeal(s).
- 6.2 The Council is required to consider the impact any decision may have on an individual’s Human Rights, however, as the premises licence holder is a company, this does not arise in this review.
- 6.3 The Council is required to consider the impact any decision may have on crime and disorder in the area (s.17, Crime and Disorder Act 1998) which states as follows:
- (1) Without prejudice to any other obligation imposed on it, it shall be the duty of each authority to which this section applies to exercise its various functions with due regard to the likely effect of the exercise of those functions on, and the need to do all that it reasonably can to prevent,
- (a) crime and disorder in its area (including anti-social and other behaviour adversely affecting the local environment); and
- (b) the misuse of drugs, alcohol and other substances in its area; and
- (c) re-offending in its area.
- The Council’s Alcohol Licensing Policy at 5.1
- The Council’s Alcohol Licensing Policy at 5.10
- The Council’s Alcohol Licensing Policy at 5.34

7. Recommendations

7.1 The Sub-Committee must, having regard to the application and any relevant representations, take such steps (if any) as it considers necessary for the promotion of the licensing objectives.

s.52(3) of the
Licensing Act 2003

7.2 The steps are:

s.52(4) of the
Licensing Act 2003

- (a) to modify the conditions of the licence;**
- (b) to exclude a licensable activity from the scope of the licence;**
- (c) to remove the designated premises supervisor;**
- (d) to suspend the licence for a period not exceeding three months;**
- (e) to revoke the licence.**

8. Background Papers

**8.1 All associated paper work regarding this application.
The information pack.**

Contact Officer:- Mike Lyons
Direct Line:- 01293 438698

Application for the review of a premises licence or club premises certificate under the Licensing Act 2003

PLEASE READ THE FOLLOWING INSTRUCTIONS FIRST

Before completing this form please read the guidance notes at the end of the form. If you are completing this form by hand please write legibly in block capitals. In all cases ensure that your answers are inside the boxes and written in black ink. Use additional sheets if necessary.

You may wish to keep a copy of the completed form for your records.

I Chief Inspector Curry for and on behalf of the Chief Constable of Sussex Police

(Insert name of applicant)

apply for the review of a premises licence under section 51 described in Part 1 below (delete as applicable)

Part 1 – Premises or club premises details

Postal address of premises or, if none, ordnance survey map reference or description Liquid and Envy Night Club Station Way
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Post town Crawley	Post code (if known) RH10 1JA
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Name of premises licence holder or club holding club premises certificate (if known) Luminar Liquid Limited

Number of premises licence or club premises certificate (if known) 05/00126/LAPRE



HORSHAM POLICE STATION

With Compliments

Part 2 - Applicant details

I am

Please tick yes

- 1) an interested party (please complete (A) or (B) below)
 - a) a person living in the vicinity of the premises
 - b) a body representing persons living in the vicinity of the premises
 - c) a person involved in business in the vicinity of the premises
 - d) a body representing persons involved in business in the vicinity of the premises
- 2) a responsible authority (please complete (C) below)
- 3) a member of the club to which this application relates (please complete (A) below)

(A) DETAILS OF INDIVIDUAL APPLICANT (fill in as applicable)

Please tick

Mr Mrs Miss Ms Other title (for example, Rev)

Surname

First names

I am 18 years old or over

Please tick yes

Current postal address if different from premises address

Post town

Post Code

Daytime contact telephone number

E-mail address (optional)

(B) DETAILS OF OTHER APPLICANT

Name and address
Telephone number (if any)
E-mail address (optional)

(C) DETAILS OF RESPONSIBLE AUTHORITY APPLICANT

Name and address Chief Inspector Curry for and on behalf of the Chief Constable of Sussex Police Crawley Police Station Northgate Avenue Crawley, West Sussex RH10 1JA
Telephone number (if any) 0845 6070 999
E-mail address (optional) WS_licensing_HOR@sussex.pnn.police.uk

This application to review relates to the following licensing objective(s)

Please tick one or more boxes

- 1) the prevention of crime and disorder
- 2) public safety
- 3) the prevention of public nuisance
- 4) the protection of children from harm

✓
✓

Please state the ground(s) for review (please read guidance note 1)

Sussex Police contend that the Licensing Objectives of:

- i) The Prevention of Crime & Disorder
- ii) Public safety

have been severely undermined by the steady increase of serious assaults in and around the premises and the failure of the Designated Premises Supervisor (DPS) Mr Matt Chason, to address issues of violence, drunkenness and disorder within the premises.

There have been over fifty incidents associated with these premises since August 2010.

These have included numerous incidents of violence and assault, including three incidents where the injuries to the victims were consistent with the offence of Grievous Bodily Harm (GBH). Two (2) of the incidents have been robberies from a person and one (1) reported rape.

There have also been two (2) incidents that have resulted in police officers being assaulted. The remaining incidents have been of public order offences, where patron's behaviour would have been likely to cause, harassment, alarm or distress to a member of the public.

Despite numerous interventions by Sussex Police over a period of at least 4 years, Sussex Police contend that there has been a systematic failure by management to promote the licensing objectives. Further more Sussex Police contend that the standard of management of these premises has fallen far below that which is expected under the Licensing Act 2003.

Please provide as much information as possible to support the application (please read guidance note 2)

Liquid and Envy is a licensed nightclub situated in Crawley town centre, directly across from The County Mall shopping centre. It lies adjacent to the railway station, and backs on to the railway line which is bordered by the Aurora Hotel and a residential area. The premises consists of the ground floor, known as Envy, the first floor, known as Liquid, and the top floor which is the VIP suite. The principal licensable activities are those of sale of alcohol on the premises, the provision of live & recorded music and the provision of dance facilities.

The hours licensable activities are permitted are as follows

Opening hours of the premises, Monday to Sunday, 12:00 till 04:30hrs

All other licensable activities cease one hour before the terminal hour.

Officers from the Sussex Police licensing unit have continually worked in partnership with the management of the premises in an attempt to reduce the crime and disorder generated by these premises. Since 2007 there have been five Action Plans produced and agreed with Liquid and Envy management. Action Plans are used by Sussex Police as a method to highlight and address issues with management of premises which have become problematic due to high numbers of incidents being generated. Regular meetings to discuss the progress of the Actions Plans take place between the police and the management team. The most recent Action Plan was issued to Liquid & Envy in May 2010.

The premises management of Liquid & Envy would appear to comply with the Action Plans initially, with a reduction in the number of incidents in the short term, but these would increase once the Action Plans were removed. Historically, following an Action Plan being put in place the number of incidents reduced, however, there has been a significant amount of police input and support provided to ensure this reduction. Such constant monitoring is extremely police resource intensive and is not sustainable for the future.

On 4th November 2010 a meeting, called by the police, took place to address the unacceptably high number of incidents of crime & disorder and associated assaults and violence. The meeting was attended by Sussex Police and Crawley Borough Council licensing officers, the Area Manager of Luminar Leisure Ltd and the Designated Premises Supervisor (DPS) Matthew Chason, from Liquid and Envy.

During the meeting police raised significant concerns about the number of incidents occurring at, and in the immediate vicinity of, the premises. Some of the points raised are as follows:

- Failure of the premises management to report incidents to the police. This causes crimes to be undetected and therefore offenders are not being caught and brought to justice.
- The door staff to wear hi-visibility jackets to reduce violent incidents occurring on the dance floor.
- Sussex Police felt insufficient SIA door staff numbers were being deployed within the premises
- Door staff to be positioned at the exit points at the end of the night to assist in the dispersal of customers and prevent any incidents of crime and disorder
- The unacceptably high levels of intoxication of patrons within and leaving the premises.
- The premises' door supervisors not handling ejections appropriately, leading to fights and disorderly behaviour immediately outside the premises.
- The amount of incidents occurring on Thursday nights, being comparable to Friday nights, however the policing operation to deal with the night time economy crime and disorder does not extend to Thursday nights.

During the meeting Sussex Police stated that the premises management must deal with the issues raised as an alternative to being placed on yet another Action Plan, as these appeared to be ineffective. The premises management were instead to make effective changes for the long term. The period following this meeting did see an initial improvement in the amount of incidents at the premises, but these have now significantly increased, and a summary of some of these are set out within this document.

The following Chronology details both the recent incidents at Liquid & Envy and the interaction between the Police and the Designated Premises Supervisor, Matthew Chason.

1. 30/06/2011 - 01/07/2011

On the evening of 30th June 2011 through to the early hours of Friday 1st July, Liquid & Envy had a drinks promotion on in which the outside light had been illuminated to say QUID rather than LIQUID, with drinks being sold for £1.00. Licensing checks indicated there were approximately 450 people in the premises at any one time.

There were 4 incidents which were dealt with by police and are listed below, which occurred during the time of the drinks promotion. There were a further three incidents in which police served Section 27 Violent Crime Reduction Act 2006 Direction To Leave Notices (which require persons to leave an area to prevent alcohol-related disorder). These people had been drinking in the premises and were becoming disorderly. The incidents led to police resources being deployed outside the venue to deal with the ongoing issues, with police officers having to remain in custody with people who had been arrested in connection with premises. All were intoxicated with alcohol. The levels of continuous disorder proved to be an extra burden on police resources during the course of the evening / early hours.

2. 01/07/2011 01:05 hours

A police Inspector witnessed a male leaving Liquid and Envy being abusive towards a female. The police Inspector attempted to intervene and speak with the male, and because he believed it would remove the likelihood of there being alcohol-related crime or disorder in the locality he tried to issue the male with a Section 27 Direction To Leave Notice.

However the male continued to be abusive and refused to give his details and was then arrested by the Inspector for a public order offence.

The custody record states that the male was drunk and unfit to be dealt with for the offence. When the male was sober he was issued with an £80 fixed penalty notice for being drunk and disorderly.

3. 01/07/2011 02:36 hours

A police officer was on patrol outside Liquid and Envy and witnessed a male, who had been ejected from the club, spitting on the floor and acting in a disorderly manner. The police officer asked the male to leave the area but he refused. The male smelt strongly of alcohol, was unsteady on his feet and his speech was slurred. Due to this, and his lack of cooperation, he was arrested for being drunk and disorderly.

The custody record states that the male appears to be under the influence of alcohol or unknown substance and was unfit to be charged. When the male was sober he was issued with an £80 fixed penalty notice for being drunk and disorderly.

4. 01/07/2011 02:50 hours

Police officers were advised by door staff that they had seen a male smash a Perspex sign, as he left the club, which belonged to Liquid and Envy. The police officers located the male and arrested him for causing criminal damage.

The custody record states that the male was drunk. When the male became sober he was given a Police Caution for causing criminal damage.

5. 01/07/2011 03:38 hours - linked to the incident below at 03:38 hours

Police officers heard a disturbance at Crawley railway station whilst on foot patrol outside Liquid and Envy at 0325 hours. As the officers entered the main entrance of the closed station a group of approximately 15 persons were milling around pointing to a black male who was alleged to have pushed a female to the ground.

A witness stated that after leaving Liquid and Envy they were waiting at the train station when several black males approached her female friend and were chatting to her. One of the males started to touch her in a way that she did not like. The female friend shouted at the male and when he would not move she spat at him and pushed him away. The male then pushed her over and she hit her head on the ground.

The male was identified to the police officers and was arrested on suspicion of Common assault. The custody record states that the male was under the influence of alcohol and was drunk. When the male was sober he was bailed pending further enquiries.

6. 01/07/2011 00:30 hours and 03:38 hours

At 00:30 hours the operations manager from Liquid and Envy reported to police that a member of door staff had a male restrained on the floor, and they required urgent assistance to remove him. The male was drunk and being aggressive. When police officers arrived at the venue they issued the male with a Section 27 direction to leave notice. The direction notice required the person to leave Station Way immediately to remove the likelihood of there being alcohol-related crime or disorder in the locality.

At 03:30 hours police were called to a fight in Station Way and identified the male at the scene. He was arrested for breach of Section 27 Notice.

The custody record states that the grounds for detention were to prevent further offences occurring, to secure and preserve evidence and the male to be dealt with when sober. When the male was sober he was given a Police Caution for breaching the Section 27 direction to leave notice.

7. 26/06/2011 02:30 hours

Police were called to Liquid and Envy to deal with a male who had been ejected from the premises following a dispute with another customer. At 0135 hours the male refused to leave the premises, and because the police officer believed it would remove the likelihood of there being alcohol-related crime or disorder in the locality he issued the male with a Section 27 direction to leave notice. The direction given included to leave immediately and not to return to Station Way.

One hour later the police officer saw the male on Station Way and he was subsequently arrested for breach of Section 27 notice.

The custody record states that the male appears to be under the influence of alcohol or unknown substance.

8. 24/06/2011 22:37 hours

Police officers were called to Liquid and Envy when they were passed information by the door staff stating they were having problems with two males. One of the males was intoxicated with alcohol and arguing with staff, he was also seen by police officers to show his naked backside to door staff. The police officers spoke with the male and issued him with a Section 27 direction to leave notice. This male was told not to go to the bus station, High Street and not to return to Station Way for six hours. The direction was given because the police officer believed it would remove the likelihood of there being alcohol-related crime or disorder in the locality. The police officers then left the area and at 0230 hours they saw the same male walking up the High Street. Subsequently the police officers arrested the male for breach of Section 27 notice.

The custody record states that the male is highly intoxicated with alcohol, and the alcohol was the contributory factor in this offence. The male also stated that he had drunk 10 pints of lager.

9. 17/06/2011 02:56 hours

A female reported to the police that she had been robbed by two males whom she had met at Liquid and Envy earlier in the evening. The victim reported she met the males at the club and was with a friend. She arrived at the club sober as she had not been drinking prior to her arrival.

The males approached near the bar and asked her if she wanted a drink, she didn't know the male but accepted the drink. The male then went over to a second male who approached the victim and bought her three shots of sambuca and two double vodkas and lemonade.

The female drank the drinks and later the male said "Am I going to get some sex" the female said "No" at which point the male said "I bought you drinks you owe me something"

The female left the club and was followed by the two males, a short distance away the males punched her in the head, knocking her to the ground and stole her bag containing her mobile phone and purse.

Officers state that the victim was extremely drunk and very incoherent and they took over an hour to get the details from her.

The female had remained in Liquid and Envy all evening and entered the premises sober.

10. 13/06/2011 02:00 hours

Police attended Liquid and Envy to conduct a licensing visit, on arrival they were informed by door supervision that they had just ejected a group of males from the premises for assaulting a male inside. The male victim had been on the dance floor when he was approached by a group of five males, one of which struck him on the nose. A fight started which was split up by the door supervisors and the offending group was removed without any details of the offenders being taken. The only evidence of the offence would have been kept on the CCTV, however due to the lack of clarity in the pictures police were unable to identify the offender. The aggrieved was intoxicated, and the offenders had left the scene before police arrived.

11. 10/06/2011 02:09 hours

Police CCTV observed a female on camera by the exit to Envy waving her arms and behaving aggressively. The female appeared to be extremely intoxicated from CCTV footage of the incident. Officers attended the scene and, due to her behaviour, arrested her for drunk and disorderly.

She was subsequently given a police caution for being Drunk & Disorderly

12. 04/06/2011 02:19 hours

A fight between a group of males had started inside the premises, those involved were ejected from the club by door staff. When outside the group of males then began fighting again this was detected by police CCTV and officers were dispatched to the location. On police arrival four males were arrested for affray. The custody records state all three males were drunk, or under the influence of drink or drugs. No report of the incident was made by staff at Liquid and Envy.

13. 03/06/2011 01:30 hours

On the 8th June 2011 at 1630 hours the victim of a Grievous Bodily Harm injury, sustained in Liquid and Envy, reported the matter to the police. The victim reported that the assault took place on the 3rd June 2011 at approximately 01:30 hours. The victim was unable to report the incident sooner as he was hospitalised as a result of the assault, and discharged on the 8th. The victim was with friends celebrating a birthday; he had seen a female friend who was talking to another male and went up to speak with her.

An argument took place between the victim and the male with some pushing and shoving on both sides. The males separated on their own accord. A short while later the music was turned off and the victim was leaving the premises via the stairway and was standing by the stairs. The male from earlier came running towards him and pushed him down the stairs. The victim was helped up by two unknown males and went to the toilet where he felt sick and dizzy. As the victim was helped up he saw door staff ejecting the male from the premises. The victim suffered a fracture to his arm socket, torn muscle ligament and dislocated shoulder. The incident was not reported by staff at Liquid and Envy and the offender was not detained nor his details taken. Had the police been called at the time of the offence, and door staff had detained the male, the offender would have been arrested and statements taken to assist in ensuring the offender was brought to justice.

This is currently an ongoing investigation with CID

14. 29/05/2011 01:12 hours

At 1630 hours on 28/05/11 a female reported that due to some males fighting on the dance floor, she was knocked down. This incident took place the night before and was being reported late due to her requiring hospital treatment for a fractured right wrist and bruised coccyx.

This incident is linked to another incident on the 29th May 2011 (see below)

15. 29/05/2011 01:12 hours

Staff reported a fight and with one person detained. On police arrival it transpired that two males who knew each other had been on the dance floor where they were assaulted by an unknown male.

A male was arrested on two counts of assault. He was interviewed the next morning and stated that he was feeling very drunk at the time of the incident.

The male was cautioned for two counts of Common Assault By Beating.

Custody record states the male was under the influence of alcohol.

16. 29/05/2011 01:30 hours

Third party report that a female resident from Crawley Foyer was outside Liquid & Envy when she was attacked by an unknown female who bit and scratched her and then took her purse and ran off.

Police attended and spoke to door staff who stated that the victim had been thrown out three times that week, including that night. Police were also informed that the victim had a fight which had not been reported to police.

The female was no longer at the venue and there was insufficient information to substantiate the allegation, however the female has been described as being drunk.

This female was not banned by the venue nor proposed by the management as a person who should be banned from other venues via Crawley and Gatwick Business Watch.

17. 28/05/2011 01:34 hours

A male caller reported he had been punched in the face by a male within the premises. He had a problem with a tooth but declined an ambulance.

The victim wanted the offender arrested, but door staff told him they had ejected him and he had been sent on his way. An appointment was arranged with the victim to speak with police, however as Liquid & Envy staff did not report this to police and the offender was not detained, no further action was possible.

18. 13/05/2011 02:51 hours

A male called the police asking for their attendance because a group were making threats to him. There was a problem on the dance floor and it had spilled out in the street. Prior to police arrival the offenders had left in a taxi.

Once police arrived and spoke with staff, they stated that they have had no issues or problems and had closed up for the night.

The premises staff or management did not report the incident to the police.

19. 29/04/2011 02:13 hours

Officers arrested a male outside the premises for Section 5 Public Order Act.

Police came across this incident outside the premises during a high-visibility patrol. The offender was charged with obstructing the police.

The custody record states under the offender was under the influence of alcohol, which was confirmed by the offender

20. 29/04/2011 02:13 hours

Police patrolling outside the premises witnessed a male punching someone.

The male was arrested for Drunk and Disorderly but during the arrest assaulted a police officer by spitting in the officer's face. The offender was given a police caution.

The custody record states the male was under the influence of alcohol/drugs, he was non-compliant with police instructions and incapacitant spray was used to control him.

21. 24/04/2011 01:58 hours

A male caller reported he had been assaulted within the venue and the door staff had told him to call 999. Upon arrival in response to the call, police were unable to locate the alleged victim to further the investigation.

Staff had not reported the incident to police.

22. 22/04/2011 01:20 hours

Officers conducting a high-visibility patrol outside the premises at closing time witnessed a female being assaulted by a male. The female had been grabbed by her arms and punched in the face causing her nose to bleed.

The male was arrested by police who took the offender to custody. Unknown to officers, the door staff took the female victim into medical room where she received first aid.

Staff did not inform the officers that they had the female victim inside their premises, and once they had completed treating her they sent her on her way.

The female victim later called the police to report the assault.

The custody record stated that the male was drunk.

23. 22/04/2011 01:20 hours

Two males were arrested immediately outside the premises for being drunk and disorderly. The custody records for both males confirmed they were drunk and unable to be interviewed due to their intoxicated state.

24. 08/04/2011 10:39 hours

A member of the public reported that her friend had had her drink spiked by an unknown male inside Liquid & Envy. The friend was spoken to and stated that a male had approached her and asked if she wanted to take something that would make her happy.

She accepted an unknown substance for free which made her unwell. Earlier in the evening she stated that a door supervisor had warned her away from the male as he suspected he was spiking female drinks.

On the 13th April 2011, the Designated Premises Supervisor (DPS), Mr Matt Chason was spoken to about the incident. He stated that he had no knowledge of the incident and was surprised about the allegation that one of the door staff only warned the female away. The Head Door Supervisor was spoken to by DPS who brought the incident log book and refusal log to DPS' office. No relevant incident had been recorded in the premises incident book.

25. 27/03/2011

Sussex Police received a report of an assault at the premises where the victim received injuries consistent with those of actual bodily harm. The male stated that in the early hours of 27th March 2011, he was walking towards the bar when two males approached him. One of the males then punched him in the face causing him to fall to the floor.

The two males then walked off, staff assisted the victim who then went to hospital with a suspected broken nose.

Officers investigating the incident visited Liquid & Envy for any further lines of enquiry. The officers noted that due to its position and quality of the images, the CCTV would not assist with the identifying the offender.

The premises' incident book was updated with the incident however no persons were detained or ejected as a result of the assault.

The incident was not reported to police by staff at Liquid & Envy

26. 27/03/2011 03:04 hours

A female entered the premises at midnight with her boyfriend. They were both dancing on the dance floor when she was suddenly pushed in the back causing her to stumble into her boyfriend. A verbal altercation started between a group of three females and the female who was pushed. Whilst the boyfriend was protecting her she was grabbed from behind and escorted out of the premises by door staff.

The female later reported the matter to police and alleged that she was assaulted by a female member of door staff. The allegation was investigated by police and CCTV seized. The CCTV showed the female was extremely drunk and was ejected by door staff. No further action was taken due to the female being very drunk and non-cooperative.

27. 18/03/2011 01:30 hours

Police CCTV saw a female on the floor outside the premises. She appeared to be extremely drunk. On police arrival officers found the female to be so drunk that they were concerned for her safety and felt compelled to take her home.

28. 18/03/2011 02:30 hours

Staff at premises reported an incident involving four males fighting two other males in the premises. On arrival, police officers spoke to the males, but in the absence of any evidence the two groups were sent on their way.

29. 05/03/2011 00:26 hours

A male was ejected from the premises for rowdy behaviour, staff reporting that he was outside trying to pick a fight with door staff and being held back by his friends. The male had left the area prior to police arrival.

30. 04/03/2011 01:42 hours

A Grievous Bodily Harm injury was reported to police. Police investigations established that a male had entered Liquid Envy, with friends, at approximately 23:25 hours. The group were dancing on the dance floor when the victim was approached by a male who he knew through mutual friends. The male said to the aggrieved "Buy me a f*cking drink" to which he refused. The aggrieved was feeling uncomfortable so left to go to the smoking area. The other male then approached him in the smoking area and said "What's up with you" then immediately punched him on the right side of the head close to his eye which knocked him to the floor. One of the victim's friends' stepped in between the two and the victim went back inside the club. He then returned to the smoking area where they same male approached him again and tried to argue with him. The victim tried to diffuse the situation and returned to the dance floor at which point the same male approached him and punched the victim again on the right side of his jaw, knocking him to the floor.

Door staff then approached and escorted the victim to the first aid room where he received treatment for his injuries. The male suspect was not detained by door staff and he left the Club. The suspect was later arrested by police following his identification by the victim. The custody record stated that the suspect appeared to be under the influence of alcohol or unknown substance.

Due to the level of injury sustained, the suspect has been charged with Grievous Bodily Harm and is awaiting a Court hearing.

31. 19/02/2011 01:45 hours

Door staff reported they have ejected a male who was then making threats and refusing to leave the area. Door staff requested police assistance to move the male on. The male was given words of advice by police officers attending and told to leave the area.

32. 13/02/2011 02:45 hours

An Actual Bodily Harm injury was reported to the police. The victim spent the initial part of the evening at a friend's house where they had consumed some alcoholic drinks prior to arriving at Liquid Envy. At approximately 01:30 hours the victim noticed two of his friends were having a heated discussion in the VIP corridor which leads out to the smoking area. He saw that one of them was looking distressed so went over to ask him if he was OK as he had a very vague expression on his face, as if he was really drunk and he did not reply.

The victim and the other male friend exchanged a few words and as a result the victim decided to go home. While waiting in the premises for another friend he noticed his drunk friend with two other males he didn't know. The drunk male then approached the victim and shouted aggressively "Do you want to start now"

The victim stood up at which point a female appeared and said "That's my brother" and hit the victim in the face, hitting his jaw.

The female was then dragged away by some of her friends; a member of staff approached and asked if the victim was OK.

The victim said "That was out of order", the member of staff said "Yeah I saw it from upstairs". The victim asked what direction the CCTV faced and was told that it pointed up the stairs. The member of staff then walked off.

The victim then left location in a taxi and later reported the incident to police.

As the door staff took no action and did not call the police or report the matter to them, it has not been possible to identify the suspect, thus no further action was possible.

33. 06/02/2011 02:10 hours

A group of males arrived at Liquid Envy and one member of the group asked the manager if it was OK if his friend came in, despite not having any identification. The manager advised that if the door staff are happy with his friend's age and demeanour it would not be an issue.

When his friend arrived he was refused entry. The male making the original enquiry then had a verbal altercation with a member of door staff. He was then ejected by door staff and ended up on the floor. He was then asked to leave the premises and moved on to the road and said "I'm off your property now". In response it is alleged that one of the door staff punched him.

The male reported the incident to police but would not give a statement. The slap was witnessed by a police officer who had not seen the whole incident, just the slap.

The Head Door Supervisor was interviewed by police but denied any offence but admitted slapping the male stating it was a pre-emptive strike because he believed he and his staff were in imminent threat of violence towards them.

Due to CCTV not being conclusive and the victim not providing a statement the incident was not taken further.

34. 05/02/2011 20:40 hours

A male was ejected from premises by door staff for being drunk and disorderly, once outside the premises he started to protest to police about being kicked out of the club. He was advised by officers to go home, the male then became aggressive towards police and kicked a marked police vehicle and threatened to stab police. The male was arrested for drunk and disorderly behaviour and threats to kill. The custody record states the male was 'clearly drunk'. When he was sober, the male was given a Police Cautioned for S4a of the Public Order Act. (Imminent threat of physical violence)

35. 29/01/2011 20:32 hours

A male was not allowed re-entry into the premises after he stated he had been in the club for 4 hours. He then started shouting and swearing and was warned by officers about his conduct but continued to be abusive. The male was arrested for Section 5 of the Public Order Act. The male then assaulted an officer by head butting him and by pushing him and resisting arrest. This resulted in him being sprayed by police with an incapacitant. The custody record states that the male was under the influence of alcohol or drugs and that he had drunk a quantity of alcoholic drinks. The male was charged with Section 5 Public Order, Resisting Arrest and Assaulting Police and when he appeared in Court he pleaded guilty and was fined.

36. 28/01/2011 00:18 hours

During a routine visit to the club, police officers came across a very drunk male outside the club who required assistance due to his levels of intoxication. A police vehicle was called to take the male home. No one from the club called either the police or an ambulance to deal with the male.

37. 15/01/2011 01:04 hours

During a routine visit to the premises police were provided information about an unconscious male, allegedly due to his drink being spiked at the premises. The officers requested an ambulance attend to assist the male. The male was taken to the first aid room where he regained consciousness but did not know where he was or know what was going on. He was taken to hospital for further treatment by the ambulance.

38. 01/01/2011 02:00 hours

A female reported to the police at 16:15 hours, that she had seen a female hit another female at around 02:00 hours in the morning. She stated that when she was walking towards the door staff to report this she too was assaulted by the same female. She pointed the female out to door staff who took the alleged offenders name and date of birth and then escorted her from the club. The victim was then taken to the first aid room where her face had swollen due to being hit by the female. Door staff stated that they had informed the police; the victim was told that she should also go to the station and report it in the morning. No record of this report from door staff was found by Sussex Police. The investigating officer asked about CCTV but was told by staff at the premises that it would have little value due to the incident taking place on the dance floor which due to lighting was not very good. The details taken by the door staff turned out to be false, therefore the offender could not be located and no further action was possible.

39. 31/12/2010 02:20 hours

A female having been in Liquid & Envy was arrested for being drunk and disorderly. The female was non-compliant with police during her arrest.

40. 28/12/2010 00:57 hours

Police received a call from a member of staff from Liquid & Envy, asking for assistance in relation to two females who had been allegedly fighting on the dance floor inside the club. Once the females were ejected they became aggressive and abusive towards door supervision. Both females were arrested for being drunk and disorderly.

On the same evening a separate male was also ejected from the premises and was arrested for being drunk and disorderly.

41. 27/12/2010 04:02 hours

Police were notified about a male who had been struck on the side of the head and was lying unconscious on the floor in the railway car park near Liquid and Envy. Door supervision stated that the male had been previously ejected from the premises 20 minutes earlier. The male was treated for injuries consistent with those of Grievous Bodily Harm and was bleeding from his ear.

42. 28/11/2010 00:30 hours

An altercation took place inside the venue between a male and female, door supervision split the couple apart before ejecting the male. No incidents were reported to police on the night; the female reported the incident to police the following morning.

43. 26/11/2010 02:35 hours

A female was assaulted within the premises by a male after an altercation took place between the victim and the offender's wife. The victim received a severe bruising to her nose and face. Staff witnessed the assault and called police. The offender was arrested and has been convicted of assault occasioning actual bodily harm.

44. 30/10/2010 0030 - 01:00 hours

A female caller reported to police that she had been assaulted whilst inside Liquid and Envy. When the caller attended the nightclub with friends she had consumed two cocktails. Later on she saw two females she was having ongoing problems with, dancing on the dance floor. The caller then went to the toilets with one of her friends and one of the problem females barged into her. This caused the caller to throw her drink at her. The victim was punched and kicked by the two females within the venue. The victim stated she had suffered bruising to her back as a result of the incident. The premises did not report this to police but were later contacted by police following the victim's report. The premises stated that there was no CCTV of the incident and provided police with a copy of the incident report. The incident report states that door staff found two females fighting on the floor, and they ejected them from the premises banning both parties for 4 weeks. However during an interview with the female caller she stated that she has been allowed to return to the club. Due to lack of evidence to support a police prosecution and claims of self-defence the decision was made to take no further action.

45. 29/10/2010 00:30 - 01:00 hours

A male caller reported that the door staff at the premises had been heavy handed towards him. The male had been at the bar when two girls barged into him causing drinks to spill everywhere. 30 minutes later he was approached by a member of door staff who told him to go outside. The door man asked why he had spilled the drinks over the girls and then began pushing the male asking him to leave. The male stated that the door man kept shoving him and goading him, causing the male to punch a sign. The male stated that the next thing he knew he was taken to the floor with several door staff on top of him, The male also reported that there were females who he knew were underage inside the premises which the manager had allowed in. This incident had not been reported to police by the premises.

46. 23/10/2010 02:30 hours

A female reported she had gone outside to the smoking area and was pushed from behind by an unknown person, falling on to her left arm causing instant pain. The female does not remember anything else due to the significant pain caused and was taken to hospital. The victim reported this incident later. She had suffered a broken arm in two places and a dislocated wrist, causing grievous bodily harm injuries. Due to the poor quality of CCTV footage and the premises failing to report the incident to the police, this reduced the chances of a successful prosecution.

47. 22/10/2010 02:58 hours

Police units came across a female sat on the pavement in between Liquid and Envy and Crawley Train station. The female stated to police that she had been inside Liquid and Envy nightclub with friends and had two shots of sambuca and six bottles of Alco pops. She had been dancing with a male and had kissed him. The male then asked her to go outside which she willingly did. They both went to the bike sheds in the train station car park. The male then

grabbed her and pulled her across the car park, then across Station Way and into the car park of the Pinnacle building. The female stated at this point that the male had raped her, she managed to push him off and he ran off. CCTV at Liquid and Envy was viewed by an officer in the presence of Matt CHASON. Matt identified the suspect as a regular. The identification of the suspect enabled officers to locate and arrest a male. During the initial investigation the female victim stated that she did not remember much due to the amount of alcohol she had consumed whilst inside Liquid and Envy. During the suspect's interview he stated that he did not remember very much whilst inside the venue but did give a detailed account of the alleged rape. This is an ongoing case which CID is investigating.

48. 16/10/2010 00:00 - 01:00 hours

A male victim reported he had been assaulted on the dance floor inside Liquid and Envy nightclub. He stated that he had consumed 5 pints of lager and was dancing with a friend on the dance floor when an unknown male walked in between him and his friend and punched him three times in the face. The victim stated that it had caused him to have a bloody nose and a cut lip. He then informed door staff about the incident and efforts were made by them to find the suspect to no avail. Due to CCTV footage not covering the incident this has reduced the chances of a successful prosecution. This incident was reported by the victim the next day. The premises had not reported this incident to police.

49. 09/10/2010 02:57 hours

A female reported to police an incident that had occurred during the previous evening inside Liquid and Envy. The victim was approached by two females who threw a drink over her and made racially abusive comments. The incident continued with the victim having her hair pulled and more racial comments were made. The two offenders were arrested by the police however the quality of the CCTV footage has not provided any evidence of the assault and has reduced the chances of a successful prosecution.

50. 30/08/2010 02:00 hours

A female victim reported an assault which took place inside Liquid and Envy nightclub. The victim stated that there was a verbal altercation between her and a female known to her. The victim then stated that she was backed into a corner between the bar and the front door of Envy and was punched several times to the left hand side of her face. The victim sustained facial injuries including a cut upper and lower lip, bruising and swelling to the left eye, eyebrow and a small laceration on the left cheekbone. She also suffered a nose bleed at the time of the assault, headaches and there was pain on her right temple just behind her hairline which she believes she sustained when she was first punched so hard that her head hit the wall behind her. This incident was not reported at the time of the incident by the premises. The suspect was arrested at a later date, admitted the full offence in interview and subsequently given a police caution for Common Assault.

51. 29/08/2010 03:24 hours

An incident occurred inside the venue, where a male either fell or had been assaulted resulting in the male losing consciousness and an ambulance needing to attend. The male was unable to provide police or ambulance staff with any details of how this occurred due to his level of intoxication.

52. 28/08/2010 02:00 hours

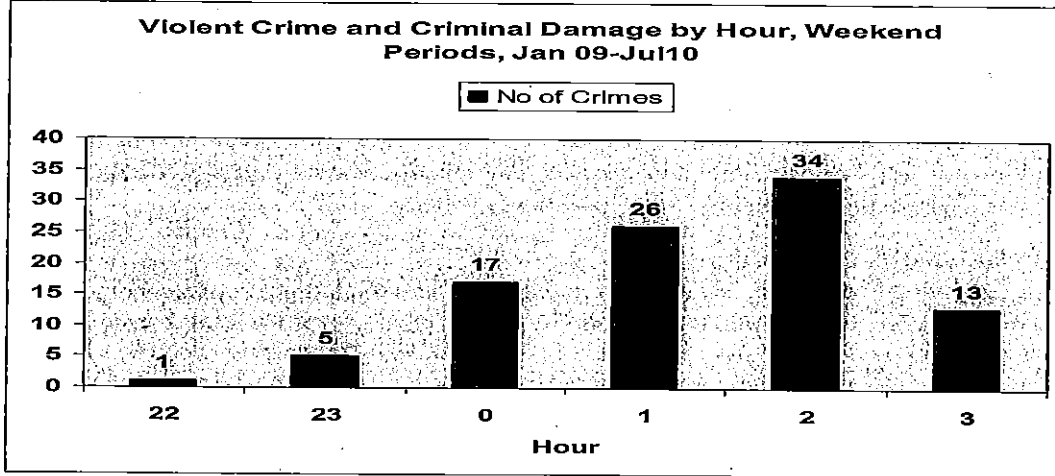
A female victim reported an assault which took place in Liquid and Envy nightclub, whereby the door staff were suspects. The victim stated that she had been in Liquid with her friends since 2300 hours. At about 0200 hours she decided she would leave the venue, however her friends wished to stay until closing time. She stated that she was drunk and had consumed a few drinks but knew what she was doing. She stood in the internal door way into the club, holding the door open and speaking with her friends. She then heard one of the door men shout "CLOSE THAT F***** DOOR", she replied "ALRIGHT, ALRIGHT" and closed the door. She then felt a firm grip to her left upper arm and door staff surrounded her. The victim was restrained and escorted off the premises, during which she suffered a panic attack. She sought medical attention the next morning and had suffered bruising and a dislocated shoulder. Door supervisors were questioned about the incident and the report was filed as a lawful ejection.

53. April 2009 to September 2010

During the above period there has been a total of 159 crimes recorded, which are directly linked to the premises, of which 96 are recorded as violent crime, 46 theft and 17 miscellaneous. The number of violent incidents is higher than the 96 recorded crimes stated, as for various reasons some incidents do not end with a crime being recorded. The total figure of violent incidents is over 110 during this period, which is considered by Sussex Police to be unacceptably high.

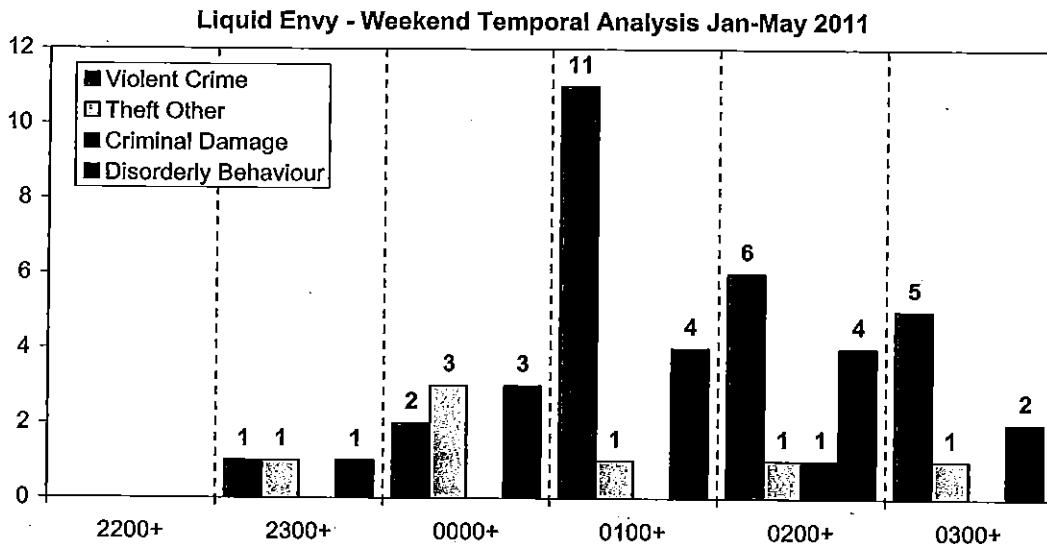
The bar chart at figure 1.1 below shows violent crime and criminal damage by hour over the weekend periods from 22:00 hours to 04:00 hours from January 2009 to July 2010. This clearly shows that the concentration of reported crime is from 01:00 hours onwards.

Figure 1.1



This mirrors the pattern found in the more recent analysis at figure 1.2 which shows a similar trend, with violent crime clearly shown to peak between 1am and 2am during the weekends from January to May 2011.

Figure 1.2



Since January 2009 to May 2011, which represents a period of 29 months, the premises has repeatedly had high levels of incidents of crime and disorder, and this has consistently occurred after 01:00 hours.

The information above provides evidence that the high level of violent and criminal offences related to the premises is not a recent issue, but one that has been ongoing for an extended period of time.

Sussex Police contend that this information demonstrates there has been a systematic failure by management to promote the licensing objectives, and the standard of management of

these premises has fallen far below that which is required under the Licensing Act 2003

Sussex Police believe it is both proportionate and necessary, to ensure that the Licensing Objectives are being promoted, to request that the licensing committee seriously consider taking the following actions:-

- The Removal of the Designated Premises Supervisor, Mr Matthew Chason
- The removal of the current SIA door team (This does not necessarily mean a change of SIA company supplying the SIA staff.)
- Suspend the Premises Licence for a period of not less than six weeks. This will enable a new Designated Premises Supervisor and door team to be appointed and current policies and procedures to be reviewed and replaced as necessary. Furthermore, a suspension will act as a deterrent to these premises, giving a clear indication that the Licensing Authority will not tolerate these levels of crime and disorder.

Sussex Police further contend that, given the timing of the incidents, it is both necessary and proportionate to change the hours of operation of the premises to:

- Opening Hours: Monday to Sunday 12:00hrs to 01:30hrs
- Licensable activities: Monday to Sunday 12:00hrs to 01:00hrs
- Late Night Refreshment: Everyday 23:00hrs to 01:15hrs

and, additionally, to seriously consider applying the following conditions to the Premises Licence:

1. CCTV to be installed in accordance with current or amended Home Office Guidelines relating to UK Police Requirements for Digital CCTV Systems. These cameras shall be located both internally and externally in consultation with the police.
2. CCTV Images shall be retained for at least 28 days and except for mechanical breakdown beyond the control of the proprietor shall be made available upon request to the police. Any breakdown or system failure will be notified to the police immediately & remedied as soon as practicable. Any request from Sussex Police for a recording to be made for evidential purposes must be carried out immediately.
3. A Personal Licence Holder to be assigned to each bar area (3 in total) from 23:00 hours until the cease of the sale of alcohol, to oversee the sale of alcohol.
4. A Licensed Security Industry Authority (SIA) staff member to be assigned to each bar area (3 in total) from 23:00hours until the cease of the sale of alcohol, to support bar staff in the responsible sale of alcohol.
5. Three Licensed SIA staff to be located at each entrance / exit to the premises (Currently 2 separate entrances).
6. All members of the door supervisor team must be clearly identifiable to members of the public and must, as a minimum, wear a high visibility arm band containing their SIA licence. Upon written request from Sussex Police, certain roles conducted by the door team i.e. patrolling the dance floor, may be required to wear hi-visibility jackets.
7. The Designated Premises Supervisor or another Personal Licence Holder shall always be present during the hours the premises is open to the public. (Amendment to the existing condition which states 'or another member of the management team')

Liquid & Envy management currently voluntarily use polycarbonates within the premises, implemented shortly after Sussex Police called a meeting to discuss an incident in which a victim was struck with a glass bottle in April 2008. In consideration of the amount of violent and disorderly behaviour at the premises and also in light of a senior manager from Luminar Leisure recently contacting the Force Licensing and Public Safety Manager, Jean Irving indicating their wish to return to glass, Sussex Police propose the following condition is added to the premises licence:

- The whole of the premises will be glass free with only polycarbonate or shatterproof drinking receptacles being provided when the premises is open to the public. Glass bottles will be decanted into one of the above drinking receptacles. This condition will also apply to private parties.

Please tick yes

Have you made an application for review relating to this premises before

If yes please state the date of that application

Day

Month

Year

If you have made representations before relating to this premises please state what they were and when you made them

Please tick yes

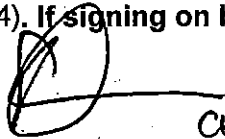
- I have sent copies of this form and enclosures to the responsible authorities and the premises licence holder or club holding the club premises certificate, as appropriate
- I understand that if I do not comply with the above requirements my application will be rejected

IT IS AN OFFENCE, LIABLE ON CONVICTION TO A FINE UP TO LEVEL 5 ON THE STANDARD SCALE, UNDER SECTION 158 OF THE LICENSING ACT 2003 TO MAKE A FALSE STATEMENT IN OR IN CONNECTION WITH THIS APPLICATION

Part 3 – Signatures (please read guidance note 3)

Signature of applicant or applicant's solicitor or other duly authorised agent (See guidance note 4). **If signing on behalf of the applicant please state in what capacity.**

Signature

 CHIEF INSPECTOR CC981 CURRY.

Date

11th JULY 2011.

Capacity

DISTRICT COMMANDER - CRAWLEY.

Contact name (where not previously given) and postal address for correspondence associated with this application (please read guidance note 5)

PS Tony Jarred
Horsham Police Station
Hurst Road
Horsham
West Sussex
RH12 2DJ

Telephone number (if any) 0845 6070999 81261

If you would prefer us to correspond with you using an e-mail address your e-mail address (optional)

Notes for Guidance

1. The ground(s) for review must be based on one of the licensing objectives.
2. Please list any additional information or details for example dates of problems which are included in the grounds for review if available.
3. The application form must be signed.
4. An applicant's agent (for example solicitor) may sign the form on their behalf provided that they have actual authority to do so.
5. This is the address which we shall use to correspond with you about this application.



HORSHAM POLICE STATION

Date: 09th August 2011

Contact Name: Jean Irving

Tel. Extension: 45268

Dial No: 0845 6070 999

Dear Mr Lyons,

With regards to Sussex Police's application for review of the Premises Licence of Liquid & Envy, Crawley, we wish to submit this additional information in support of and in addition to our review application, the consultation period for which ends on Tuesday 9th August 2011.

1. 02/07/2011 - 03:45 hours

A police officer was on patrol outside Liquid and Envy Nightclub and witnessed a male punch another male; the offending male was arrested. The victim was unwilling to provide a statement and would not support any police action. The offender was taken to police custody where he was issued with a fixed penalty notice for disorder.

2. 09/07/2011 - 02:30

One male ejected from Liquid and Envy by door staff after he seen fighting within the premises. The male was unsteady on his feet and continued to swear at officers even after being told to stop a number of times by police. Despite being warned about his behaviour the male was arrested for being drunk and disorderly. When the male was considered sober by the police custody officer he was issued with a fixed penalty notice for being drunk and disorderly.

3. 10/07/2011 - 02:15 hours

Two males were ejected from Liquid and Envy after door staff caught them urinating in the smoking area. One of the males rang police to make a complaint about the door staff and the aggressive way they were ejected from the premises. The male is stating that he has a scratch on his face below the eye. The male was spoken to in the morning and by his own admission he was "worse for wear" and he did not want to progress the complaint.

4. 24/07/2011 - 03:10 hours

Whilst on patrol outside the premises police became aware of a large number of males that had just left Liquid and Envy, who were gesturing and shouting amongst themselves in an aggressive manner. One male was very aggressive and vocal and after being warned by a police Sergeant he continued to swear and make threats. The male was then arrested for being drunk and disorderly. Whilst the male was being arrested two of his friends became involved in trying to prevent the arrest. One male in particular made direct threats to the officers to assault them. Due to this the two males were also arrested. The three custody records state that all three males were drunk and were issued with £80 penalty notices for disorder when they were all sober.

5. 24/07/2011 - 03:34 hours

During a routine patrol by police they came across an unconscious male outside Liquid and Envy who later stated that he had been assaulted however the male refused to support any police prosecution or have his injuries photographed. The injuries were noticed by police and were consistent with injuries occasioning Actual Bodily Harm injuries.

Mr M. Lyons
Licensing Dept
Crawley Borough Council
Town Hall
The Boulevard
Crawley
RH10 1UZ



HORSHAM POLICE STATION

Additionally, Sussex Police have had a number of concerns in the past regarding under 18's events being held at the premises, which see a large number of persons under the age of 18 converge on the town. Previously, there have been a number of issues including lack of information available to the police, where no forward notice of the event has been communicated to either Sussex Police or British Transport Police. This means that potentially the appropriate number of police officers are not being resourced to support the event and ensure the safety of the attendees. The most recent example of this occurring was on Thursday 4th August 2011, when we were advised by British Transport Police (BTP) of an under 18's event being held at the Liquid & Envy on 10th August 2011. BTP expressed their concern about the impact on the railway stations and being able to police the stations at such short notice.

In an attempt to ensure these events run safely and smoothly, Sussex Police have set out below a number of measures, which we believe are necessary and proportionate, to be added to the Liquid & Envy Premises Licence:

- All under 18s nights must be formally notified to the Sussex Police Licensing Unit and British Transport Police at least 28 days in advance of the event.
- The entire venue for the evening will be alcohol free and dedicated to the under 18s disco. Having one room or floor set aside for an underage disco, whilst having other rooms or floors open for adults and serving alcohol is not acceptable.
- SIA registered Door Staff to be employed for this event. This should be a ratio of 1 door person to every 50 children. This should include at least one male and one female member of door staff on the front door.
- No persons over the age of 17 should be allowed into the venue unless a member of staff.
- It is preferred and strongly recommended that all members of staff working within the venue, other than Door Supervisors, should be CRB checked. All members of management of the venue must be CRB checked. All persons actively involved in the entertainment at the venue must be CRB checked. e.g. D.J's
- All prior marketing (internet, flyers, posters or radio etc) should make it clear in prominent writing what the permitted age of attendees is (both minimum and maximum ages permitted), and that persons under the age or over those ages will not be granted entry. The permissible ages should also be prominently printed on tickets. Any agent or promoter that sell tickets for the event over the phone should also be instructed to state on every sale the age range permitted before the ticket(s) are sold.
- On entrance every person should be searched, this includes their person as well as any bags carried and hand held metal detectors are suggested for quick searches for metal objects such as knives.
- Persons entering should have proof of age, this is to reduce the likelihood of over 18s gaining entry (This requirement should be clearly stated on tickets).
- All aerosols, marker pens, alcohol and any item that could be used a weapon will be confiscated. It is also recommended that cigarettes be taken off persons as well as lighters and chewing gum.
- Staff should be vigilant as to the arrival and departure of young people attending the event and must be aware of any undesirable persons loitering in the direct vicinity.
- Young people should not leave the premises, once entered, unless this is to go home. This is to reduce and control the level of Anti Social Behaviour outside the venue as well as protecting the child to outside elements.
- There should be at all times a qualified First Aider on site to be immediately available should an incident occur.
- Door staff should be located throughout the inside of the venue and should be constantly monitoring the young people for any drink or drug related incidents as well as any possible sexual harassment or any other criminal activity.
- Toilets, both male and female, should be regularly monitored, i.e. a visit to each toilet every 30 minutes as a minimum.
- Storage facilities should be considered for the young people's bags and coats so to reduce the chance

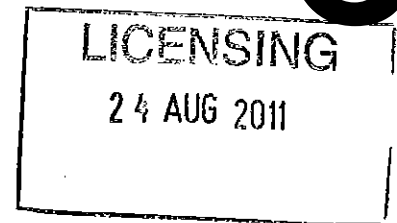


HORSHAM POLICE STATION

- for theft.
- It is strongly recommended that the event close no later than 22:00 hours, however 23:00 hours must be the latest terminal hour. This is to ensure the use of public transport is maximised, and also the majority of the children have dispersed prior to the influx of adults coming into the area to enjoy the night time economy.
 - If the event is held in a premises which will be opened up to adults later in the evening, the premises should be closed completely for a period of 30 minutes in between events to ensure no children remain in the venue.

Yours sincerely

Jean Irving
Force Licensing & Public Safety Manager



HORSHAM POLICE STATION

Date: 24th August 2011

Contact Name: Jean Irving

Tel. Extension: 45268

Dial No: 0845 6070 999

Mr T. Baldock
Licensing Dept
Crawley Borough Council
Town Hall
The Boulevard
Crawley
RH10 1UZ

Dear Mr Baldock,

With regards to Sussex Police's application for review of the Premises Licence of Liquid & Envy, Crawley, we wish to submit additional evidence as a result of recent significant events coming to light in support of our review application.

Sussex Police contend that the Licensing Objectives of:

- i) Prevention of Crime & Disorder
- ii) Public safety
- iii) Protection of Children from Harm

are continuing to be being undermined as a result of the following events, which have been organised by the premises management of Liquid & Envy. There has been no attempt made to liaise with Sussex Police Licensing team regarding notification of the events, risk assessments of the events, or any event plans or policies relating to the nature of such events.

On Wednesday 24th August 2011, Liquid and Envy are planning the "Love Social, Foam Party". This is being advertised as an under 18's event, between the hours of 7pm and 11pm. Tickets can be bought online for £7.50p and £10 on the door. This information was obtained by Sussex Police Officers monitoring the Liquid and Envy website on Tuesday 23rd August, 2011.

These under 18 events historically attract young people who will try and obtain and consume alcohol before entering the event, knowing they cannot consume alcohol on the premises. This directly effects the behaviour of children which must be monitored and controlled by the police before they enter the premises. This impacts directly on police resourcing levels and those of the other emergency services specifically the ambulance service, including British Transport Police as many of the children arrive by train.

On Sunday 28th August 2011, Liquid and Envy, were planning the "Back In The Day" event. The event was advertised by promoters, Impact 87.5 FM, and also on the Liquid Envy website as a 'carnival after party'. This refers to the Notting Hill Carnival, which over recent years has been associated with the growing gang culture in and around London. Having received this information via an informant on Tuesday 23rd August, 2011, Sussex Police liaised with Metropolitan Police Licensing Officers who provided additional information relating to the potential significant violence that can occur between members of gangs. They supplied advice, even for a medium risk event, measures they would expect to be put in place include the doubling of the numbers of SIA door supervision, the requirement for a metal detection arch to help locate concealed weapons, specifically knives, and a drugs dog to assist in the location of controlled drugs which is a known problem associated with gang crime.



HORSHAM POLICE STATION

However, due to the lack of information provided by the premises, the Metropolitan Police advised they would categorise this as a **high** risk event, with the expectation of serious crime and disorder taking place, therefore they would submit objections to the event going ahead.

Sussex Police have been put in to an almost impossible position at this very late stage to effectively risk assess and provide resources for this event. The police proactively contacted the Luminar Leisure Area Manager and relayed our concerns.

On the website, Sussex Police noted that The 'Back in the Day' event has advertised times as 11pm to 5am, however this is outside the licensable hours of the premises licence. There is no Temporary Event Notice in place for this date and therefore Sussex Police were concerned that the premises may stay open after its permitted hours, or try to close within the permitted hours and potentially have to deal with gang related disorder in doing so. Sussex Police is very concerned that such events have been planned by the premises management, with little regard to the potential impact on the local community and the safety of the public. Sussex Police understand that the event had been organised by the previous DPS, Mr Matt Chason, as events of this nature are left to the discretion of the DPS to organise.

The event was subsequently cancelled by Luminar management, however due to concerns from Sussex Police that potential attendees could not be prevented from attending at such late notice, Sussex Police took the unusual step of advising the management that the premises would be subject to a S161 Closure Order if it opened on the 28th August. This legislation states that if a senior officer may order a premises to close if he 'reasonably believes that there is likely to be disorder on, or in the vicinity of the premises, and a closure is necessary in the interests of public safety'.

Sussex Police contend that the actions of the premises management, with no proactive intervention from the Premises Licence Holder Luminar Leisure Ltd, in organising events which attract gang related crime is irresponsible and completely unacceptable and we believe this provides further evidence of the necessity for robust measures put in place to prevent this from happening in the future.

Sussex Police believe it is both necessary and proportionate to request that the committee seriously consider the following condition (or similarly worded condition) be added to the premises licence.

- Where a special event is planned to take place on the premises Sussex Police Licensing Unit must be formally notified no later than 28 days prior to the date on which the event is to be held. A special event is considered to be an event by which, its nature is different to the usual entertainment at the premises. This would include, but not limited to, all events supported by an external promoter, events advertising named disc jockey's (other than the resident disc jockey) and events in which it is believed may cause an impact on local police resources. This includes under 18's events. Where an event is planned, the premises management must consult with police, and provide a risk assessment and event plan. In the event of an high risk assessment, the police will have the ability to prevent the event from going ahead on the grounds of the prevention of crime and disorder. If the police believe it is necessary and proportionate to prevent the event from taking place, they will submit their reasons, in writing, to the premises management.

Yours sincerely

Jean Irving
Force Licensing & Public Safety Manager



HORSHAM POLICE STATION

Your Ref: Liquid & Envy

Date: 25th August 2011

Contact Name: J. Irving / T. Jarred

Direct Dial No: 01293 583991

Dear Mr Baldock

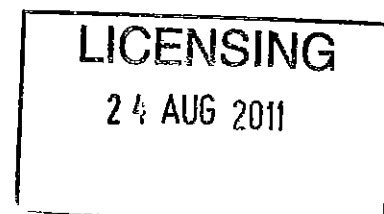
Further to the review application submitted by Sussex Police, please find enclosed the supporting evidence bundle.

Should you wish to discuss this matter the please contact Jean Irving the Licensing and Public Safety Manager for Sussex Police on 01273 404221

Yours sincerely

PS Jarred CJ100
Neighbourhood Licensing Sergeant
West Sussex

FAO Mr Baldock
Group Manager, Food, Licensing & Occupational
Health.
Crawley Borough Council
Town Hall
The Boulevard
Crawley



Sussex Police
Supporting Evidence for the Review Papers
Liquid and Envy Nightclub
Station Way
Crawley

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WITNESS STATEMENT

(CJ Act 1967, s.9; MC Act 1980, ss.5A(3) (a) and 5B; Criminal Procedure Rules 2005, Rule 27.1

URN

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Statement of: Chief Inspector Stephen Nils Curry

Age if under 18: Over 18 (if over 18 insert 'over 18') Occupation: Police Officer

This statement (consisting of 2 page(s) each signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated anything in it which I know to be false or do not believe to be true.

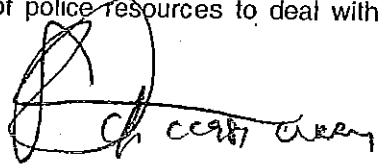
Signature: 

Date 26th July 2011

Tick if witness evidence is visually recorded (supply witness details on rear)

I have been the Crawley District Commander since October 2008. I have responsibility for all aspects of operational policing in Crawley. In addition to this I have a statutory responsibility to work with partners within the Safer Crawley Partnership (Crime Reduction Partnership) to reduce crime and the fear of crime. The partnership comprises Crawley Borough Council, Sussex Police, West Sussex County Council, West Sussex Fire and Rescue Service, Sussex Police Authority, NHS West Sussex and Surrey and Sussex Probation Trust. Over the last three years the Crawley Community Safety Partnership Plan has had eight priorities which has included reducing public place violence and vandalism and reducing the fear of crime and promoting public confidence. Over that three year period, public place violent crime has reduced by 27.5%. This was achieved by the implementation of a broad package of measures which, acting together, have sustained year on year reductions in crime. A significant amount of effort has gone into responsible drinking campaigns to reduce binge drinking and encourage licensed premises to achieve higher standards of management and operation to reduce crime and disorder and anti-social behaviour in pubs and clubs. The HMIC report Adapting to Austerity (July 2011) sets out the challenges facing Policing in the immediate future with reductions in resources. I do not intend to repeat those here suffice to say that I am increasingly concerned over the significant impact that some licensed premises have on my ability to deliver operational policing in Crawley.

It is wholly wrong in my view that a poorly managed licensed premises should be permitted to directly generate crime and disorder and jeopardise public safety. In the first instance I do support measures to work in partnership with businesses to support them to address issues. This has been tried with Liquid and Envy Nightclub but it has not been successful. There have been over fifty incidents associated with this premises since August 2010 and the evidence supports that these have increased in seriousness. I have deployed increasing levels of police resources to deal with incidents and investigate violent crimes and this is not

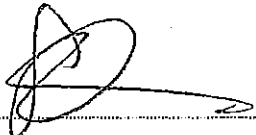


Continuation of statement of sustainable.

Chief Inspector Stephen Alan Curry

My own officers have been assaulted when responding to incidents and I believe that it is a matter of time before there is a tragedy associated with this premises which results in the loss of someone's life.

Signature



Signature witnessed by:

PTO



WITNESS STATEMENT

(CJ Act 1967, s.9; MC Act 1980, ss.5A(3) (a) and 5B: Criminal Procedure Rules 2005, Rule 27.1

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Statement of: Sgt Tony Jarred

Age if under 18: N/A (if over 18 insert 'over 18') Occupation: Police Officer

This statement (consisting of 3 page(s) each signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated anything in it, which I know to be false or do not believe to be true.

Signature: *Tony Jarred*

Date 12th August 2011

Tick if witness evidence is visually recorded (supply witness details on rear)

I am the Sergeant of the Licensing Team covering the north area of West Sussex Division, Sussex Police. I am responsible for overseeing licensing across three districts, with the overall aim of making the districts a safer place by ensuring licensed premises adopt good licensing practice and actively promote the licensing objectives. This is done by working closely with licensed premises and offering support and advice where necessary, but also by taking positive action against those premises that continually fall below the standard expected by Sussex Police.

Tackling alcohol related crime within the Crawley town centre area is a priority for the licensing unit, in which a substantial amount of time and resources are used in order to do so. Since joining the licensing unit earlier this year, the increasing amount of incidents occurring at the premises of Liquid & Envy caused me great concern. The incidents were increasing in number and severity and because of this more and more police resources were being committed to assist with the issues. This position was simply not sustainable for the long term and wholly unacceptable for one premises to be requiring such intense resourcing, when there are other priorities for the local police.

On Saturday 9th July 2011 I attended the premises of Liquid & Envy to conduct a general licensing visit in the company of Jean Irving, the force Licensing and Public Safety Manager for Sussex Police. We arrived at the premises at approximately 01:35 hours. We were met at the door to the premises by the Head Doorman [redacted] who then introduced us to the assistant manager named as [redacted]. [redacted] escorted us around the premises and showed us to the top floor first, which is the VIP area.

At 01:45 hours I noticed a drunken male standing towards the rear of the VIP area who was clearly heavily intoxicated. The male was unsteady on his feet and was unable to stand up unaided without having to lean on a tall table chair. Jean Irving also pointed out to me that she too had noticed the male and we both stood looking at the male's behaviour. At this point [redacted] looked at us and then looked at the male. [redacted] then

Tony Jarred

Continuation of statement of *Sgt Jaewon Cho*
 went over to speak with the male. [REDACTED] said something to Jean Irving but I was unable to hear because of the loud music. As we started to walk towards the exit door, I asked [REDACTED] what he was going to do about the male, to which [REDACTED] replied 'I've told him to calm down.'

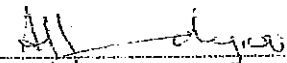
I advised [REDACTED] that the level of drunkenness exhibited by the male was totally unacceptable and that such high levels of intoxication can lead to violent behaviour and fights. [REDACTED] then went off to speak with the male again. This concerned me greatly as the drunken state of the male, which was clearly noticeable to Jean Irving and me, did not seem to cause any concern to the SIA security team. It would seem that they had simply failed to notice the male, which I do not believe to be the case as I had noticed him immediately, or they had simply failed to act. It could also be considered that because such behaviour is tolerated at the premises on a regular basis that the security staff have become so accustomed to such levels of obvious drunkenness and therefore fail to risk assess properly.

[REDACTED] then showed us around the Liquid dance floor which is on the 1st floor. [REDACTED] showed us the drinks promotions which were 'buy 4 for 3' on selected drinks, including Jager bombs, which is a shot style drink consisting of an alcohol beverage called Jagermister (35% ABV) and Redbull. In my experience such promotions cause people to drink more than what they normally would have. Essentially the promotion is in favour of the buyer ordering four drinks, rather than one at a time, and is therefore questionable as to whether the Licensing Objective of Prevention of Crime and Disorder is being promoted.

After touring the premises, Jean Irving and I went into a side room with the Designated Premises Supervisor [REDACTED] who provided us with the incidents log. I saw one incident recorded on 26/06/2011, then the next one was on 07/07/2011. Jean Irving was trying to have a look through the log pages at her leisure, however [REDACTED] kept attempting to divert Jean away from a particular page. Jean Irving persisted and eventually [REDACTED] stopped obstructing Jean from looking at the page in question, which was an entry regarding police visiting the premises that night and raising an issue with the 'LIQUID' sign showing as 'QUID'.

During the tour of the premises I did ask [REDACTED] as to why the LIQUID sign was showing as QUID, where the 'L' and 'I' had been de-illuminated. [REDACTED] advised me that there was an issue with the transformer and assured me that it had only happened the previous evening and was certainly not intentional. However police had recorded the sign showing as 'QUID' rather than 'LIQUID' on 30th June 2011, which is over a week before the day [REDACTED] stated this had happened, and coincidentally looked as if it related to a drinks promotion the premises had on offer of 'DRINKS FOR A QUID'.

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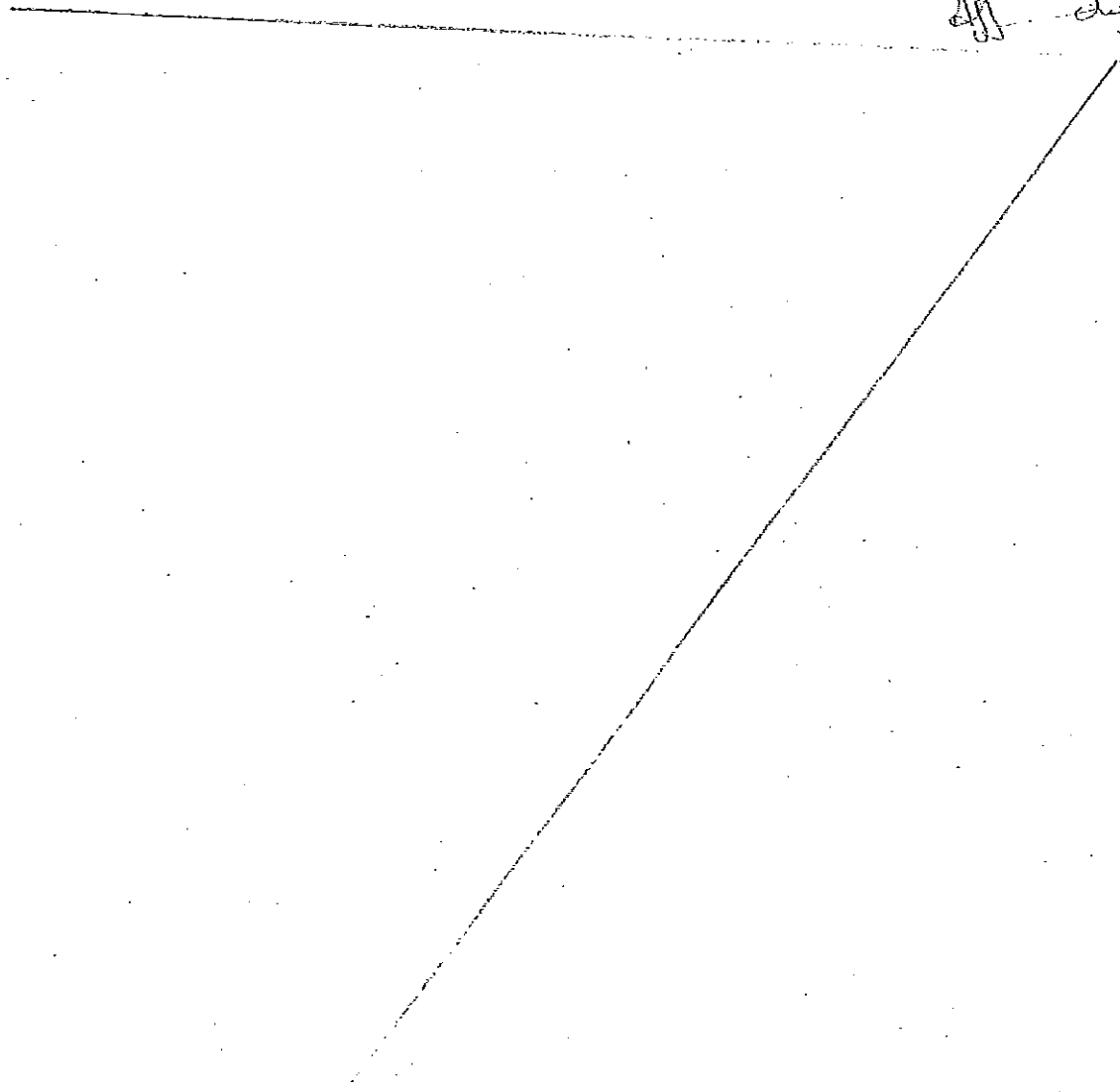
Signature witnessed by: _____

PTO

Continuation of statement of Sgt JAZED CJOO

I am very concerned that unless considerable changes are made to the premises licence, including a significant reduction of time in which the premises is permitted to sell alcohol, and a change to the existing management and door supervisor team, that assaults and the level of incidents will continue to increase.

Aff. CJOO



Signature

Aff. CJOO

Signature witnessed by:

PTO



WITNESS STATEMENT

(CJ Act 1967, s.9; MC Act 1980, ss.5A(3) (a) and 5B; Criminal Procedure Rules 2005, Rule 27.1

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Statement of: Sgt Tony Jarred

Age if under 18: N/A (if over 18 insert 'over 18') Occupation: Police Officer

This statement (consisting of 4 page(s) each signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated anything in it, which I know to be false or do not believe to be true.

Signature:

Date 22nd August 2011

Tick if witness evidence is visually recorded (supply witness details on rear)

Further to my statement dated 12th August 2011 in relation to Liquid & Envy nightclub, Crawley, I would like to clarify the following. The police officer who recorded and notified me that the 'LIQUID' sign at the front of the premises was showing as 'QUID' rather than 'LIQUID' on 30th June 2011, was Inspector Andrew Sanford CS231, who is an Inspector on the Neighbourhood Response Team based at Crawley police station.

With reference to the Review application submitted by Sussex Police to Crawley Borough Council on 12th July 2011, I have provided some further rationale for requesting each action/condition as follows:

- The Removal of the Designated Premises Supervisor, Mr Matthew Chason
- The removal of the current SIA door team (This does not necessarily mean a change of SIA company supplying the SIA staff.)

Both of these actions have already been completed voluntarily by the Premises Licence Holder. Such actions were considered necessary to address the systemic failure of the previous management team to address the high levels of crime at the premises and ultimately promote the licensing objectives.

- Suspend the Premises Licence for a period of not less than six weeks. This will enable a new Designated Premises Supervisor and door team to be appointed and current policies and procedures to be reviewed and replaced as necessary. Furthermore, a suspension will act as a deterrent to these premises, giving a clear indication that the Licensing Authority will not tolerate these levels of crime and disorder.

The rationale for suspending the premises licence for a period of time is two fold. Firstly, a period of suspension allows a new Designated Premises Supervisor and SIA Door Staff time to undertake necessary training, review and implement new policies and procedures, and time to implement suitable changes required to the premises, such as changes to CCTV equipment in consultation with the police.

Secondly and more importantly the suspension period will act as a deterrent to the premises not to allow the high levels of crime and anti-social behaviour to continue. The levels of violent crime that have been allowed to occur at the premises are so significant, that a period of suspension is believed to be proportionate in these circumstances. A period of suspension will also act as a deterrent to other premises' not to allow such an escalation of serious incidents at their premises. This will send out a very clear message that the

Continuation of statement of Sgt Tony JARRED.

Licensing Authority will not tolerate premises being managed in this way and will take robust action to tackle those premises who have a detrimental effect on the community they operate in.

- o Restriction on operating hours:
- o Opening Hours: Monday to Sunday 12:00hrs to 01:30hrs
- o Licensable activities: Monday to Sunday 12:00hrs to 01:00hrs
- o Late Night Refreshment: Everyday 23:00hrs to 01:15hrs

A change in the operating hours of the premises licence, namely to cease licensable activities at 01:00 hours, with a terminal hour of 01:30 hours, is believed to be necessary and proportionate to prevent increasing levels of violent crime and disorderly behaviour. The statistical analysis provided within the body of the review application clearly shows that after 01:00 hours, there is a significant increase in the incidents of crime associated with the premises. This is wholly unacceptable and must not be allowed to continue. The current premises licence permits a closing time of 04:30 hours, which is considerably later than all of the other premises within Crawley town centre. There are two other large nightclub premises within the town area which are Bar Med, which has a closing time of 02:45 hours and must cease the sale of alcohol at 02:00 hours, and JJ Whispers, which has a closing time of 03:00 and must cease the sale of alcohol at 02:30 hours. The closing time of Liquid & Envy is significantly later than the other premises'. This combined with the significant levels of crime at the premises has led to a continued drain on police resources which is unsustainable for the future. The premises management have been given numerous opportunities in the past to put things right, where police have raised concerns. This has led to the premises being on five action plans over a five year period, which is wholly unacceptable. It has become evident to police that upon the premises initially being put on an action plan the incidents at the premises decrease for a short period of time, however in the long term the incidents have consistently increased again to unacceptably high levels of violent crimes and disorderly behaviour. It is strongly believed that a reduction of hours to the premises licence for the sale of alcohol would prevent high levels of drunkenness, and also stop the cycle of decrease and increase in the level of serious incidents pending police action plans, and ultimately would ensure this will not happen in the future.

- o CCTV to be installed in accordance with current or amended Home Office Guidelines relating to UK Police Requirements for Digital CCTV Systems. These cameras shall be located both internally and externally in consultation with the police.
- o CCTV Images shall be retained for at least 28 days and except for mechanical breakdown beyond the control of the proprietor shall be made available upon request to the police. Any breakdown or system failure will be notified to the police immediately & remedied as soon as practicable. Any request from Sussex Police for a recording to be made for evidential purposes must be carried out immediately.

One area identified as being of particular concern, is the high levels of crime taking place on the dance floor of the premises. The current CCTV evidence captured by the equipment at the premises does not provide high enough quality evidence for many criminal investigations. There have been incidents in the past where police have not been able to identify or pursue offenders on the basis of bad quality CCTV and therefore the

Signature

[Handwritten Signature]

Signature witnessed by:

PTO

Continuation of statement of *Sgt Tony JARREO*
 current CCTV evidence captured at the premises is not fit for purpose. CCTV acts as a deterrent to would be criminals, and also assists police to investigate criminal offences expeditiously and effectively. Arguably it is not possible to promote the licensing objective of the prevention of crime and disorder without such a requirement, taking into account the size and nature of the premises.

- *A Personal Licence Holder (PLH) to be assigned to each bar area (3 in total) from 23:00 hours until the cease of the sale of alcohol, to oversee the sale of alcohol.*
- *A Licensed Security Industry Authority (SIA) staff member to be assigned to each bar area (3 in total) from 23:00hours until the cease of the sale of alcohol, to support bar staff in the responsible sale of alcohol.*

This requirement is believed necessary to prevent high levels of people getting drunk at the premises. High levels of drunkenness can and do lead to higher levels of crime. Having a Personal Licence Holder at each bar should provide a number of benefits. The Personal Licence Holder (PLH) would have a suitable level of knowledge of the Licensing Act 2003 and should therefore understand the licensing objectives and understand their responsibility to promote them. The PLH should be known to all bar staff as a point of reference for advice and support on licensing issues. The PLH should also observe people's levels of intoxication and intervene where necessary to prevent drunk persons being sold alcohol. Sussex Police believe that a PLH at each bar will assist with the responsible sale of alcohol within the premises.

The presence of an SIA staff member will provide bar staff with the confidence to refuse the sale of alcohol where necessary, for example, to people who are getting drunk, by dealing with any threatening or volatile behaviour. It is strongly believed that this measure will assist in reducing the high levels of drunkenness consistently recorded at the premises.

- *Three Licensed SIA staff to be located at each entrance / exit to the premises (Currently 2 separate entrances).*

This condition is necessary to reduce the amount of violent and disorderly incidents which take place at the entrances to the premises. Three SIA staff members should allow for door staff to undertake their primary core role responsibilities, and enable them to deal with incidents within the vicinity of the entrance as they occur.

- *All members of the door supervisor team must be clearly identifiable to members of the public and must, as a minimum, wear a high visibility arm band containing their SIA licence. Upon written request from Sussex Police, certain roles conducted by the door team i.e. patrolling the dance floor, may be required to wear hi-visibility jackets.*

Police officers have reported that on occasions it is not easy to identify SIA staff members whilst within the premises. It is necessary for SIA staff to be identifiable, not only to act as a deterrent to people who may be considering committing offences, but would also assist people who witness crimes and incidents to identify who they can speak to immediately. Police wear high visibility clothing in order to be visible within the

Signature

AJ Jarreo

Signature witnessed by:

PTO

Continuation of statement of *Sgt Tony JARREO*

community and provide public reassurance and public confidence. It is believed necessary that this measure be adopted by the SIA staff to also provide public reassurance to those people visiting the premises.

- The Designated Premises Supervisor or another Personal Licence Holder shall always be present during the hours the premises is open to the public. (Amendment to the existing condition which states 'or another member of the management team')

The rationale for the request of this condition is in order to ensure there is a dedicated and accessible person who is identifiable as having ultimate responsibility for the premises, and who in the absence of the DPS, is suitably qualified in licensing legislation and who understands the requirement to promote the licensing objectives.

- *The whole of the premises will be glass free with only polycarbonate or shatterproof drinking receptacles being provided when the premises is open to the public. Glass bottles will be decanted into one of the above drinking receptacles. This condition will also apply to private parties.*

The premises currently operate a polycarbonate drinking vessel policy on a voluntarily basis. It is therefore considered proportionate to request that a condition be placed on the premises licence to make the use of polycarbonate drinking vessels an enforceable condition. Originally the rationale for adopting plastic drinking vessels was as a result of previous incidents in which people were seriously hurt due to broken glass being used as a weapon. The mandatory use of polycarbonate drinking vessels is believed to be necessary in promoting the prevention of crime and disorder.

All of the recommended measures put forward are considered to be necessary and proportionate to ensure the licensing objectives are promoted and it is believed such measures will lead to a reduction in the amount of incidents and violent crime at the premises,

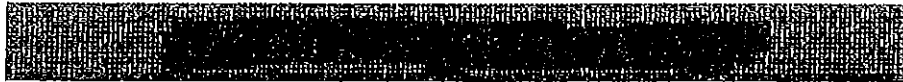
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AS dgues

Signature witnessed by:

PTO



WITNESS STATEMENT

(CJ Act 1967, s.9; MC Act 1980, ss.5A(3) (a) and 5B; Criminal Procedure Rules 2005, Rule 27.1)

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Statement of: Ian David VASEY

Age if under 18: Over 18 (if over 18 insert 'over 18') Occupation: Police Constable CV053

This statement (consisting of 3 page(s) each signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated anything in it, which I know to be false or do not believe to be true.

Signature:

Date 01/08/2011

Tick if witness evidence is visually recorded (supply witness details on rear)

I have been a Police Constable with Sussex Police since 2001 and have been working as part of the West Sussex Neighbourhood Licensing Team since April 2011. Prior to our divisional restructuring I was responsible for Licensing issues for Chichester District since July 2010.

My responsibilities are to promote the four licensing objectives of Prevention of Crime and Disorder, Public Safety, Protection of Children from Harm and Prevention of Public Nuisance. This is done by visiting premises and working with Designated Premises Supervisors and their staff to develop by education and information sharing as well as enforcement action that can be in the way of penalty notices or reporting a person for summons.

My team will also conduct plain clothes and test purchase operations to establish an understanding of how premises are being run when they are not knowingly being watched by police.

As part of my job I will undertake intelligence lead licensing visits in licensed premises to monitor how premises are run and where good practice is being conducted give praise but also highlight when bad practice occurs.

Since April 2011 I have conducted three licensing visits at LIQUID AND ENVY NIGHTCLUB, STATION WAY, CRAWLEY, WEST SUSSEX, RH10 1JA, where I have been able to observe the practices of the staff and management. I have also stood outside the premises to watch the patrons disperse after the premises closed.

During the second of these visits on Saturday 11th June I developed serious concerns on how the premises was being run and how the staff and management were reporting incidents of crime. I attended with PC Levett DL192 at approximately 0200 hours and was met by a female member of door supervision. She said words to the effect of "I AM GLAD YOU'RE HERE, IT HAS BEEN KICKING OFF A BIT". The way she said it immediately implied that she was pleased and surprised to see us as if they weren't expecting us as if we hadn't been called.

I was then aware of a group of three females and three males arguing about a who was going home with

MG11(T) 9/2007

Continuation of statement of Ian David VASEY

who, it was clear that all parties were drunk due to them staggering and shouting without any rational thought. After 10 minutes or so I was able to defuse the situation enough to allow all parties to go home without further incident.

Myself and PC Levett then entered the premises and was met by the duty manager who I only know as [REDACTED] she insisted on showing us round, this in itself always concerns me as management may try and guide you away from certain areas, influencing your independent decision.

Whilst walking around I over heard the door supervision discussing someone who had been assaulted. This information hadn't been readily volunteered by [REDACTED] and I asked her what had happened. She told me that there was an altercation on the dance floor and the parties had been separated and one group had been ejected whilst the other party received first aid.

Having completed the visit I asked if the victim was still in the premises and I was taken too him, he was standing outside by the entrance to the premises and I could clearly see there was blood around his top lip and nose. The victim was able to describe what had happened stating he was standing on the dance floor when he noticed a group of five males all dressed in black approach from behind. The next thing he knew he had been struck to the right side of his face. A short scuffle ensued and door supervision split the victim and this group up. He was escorted down the stairs to the entrance/exit and all parties were ejected from the premises with the group of males being sent away without any of there details being taken.

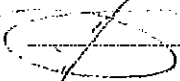
This did not give myself or PC LEVETT a chance to investigate the assault fully and our subsequent discussions with the victim established that he would not be able to identify who hit him although he was aware of some members of the group. This information meant that the only lines of enquiry would be on the internal CCTV that covers the dance floor. If the image was suitable then we would be able to identify who out of the group committed the assault.

I went with [REDACTED] to the CCTV room and watched the footage back, the image was unclear and obstructed due to the lighting and the smoke machines and the incident was not easily visible on the footage. I pointed out to [REDACTED] and the head of security [REDACTED] that one of the conditions was to have suitable CCTV system and that the image that this camera produced was not suitable as there was no possible chance of identification from the footage. This meant that the camera covering the dance floor might as well not been working or even in use. I explained that this is part of their licence conditions and should be rectified immediately which they both agreed.

As a result of there being insufficient footage and the security not detaining the group and allowing them to leave without taking any details I was unable to successfully bring any suspects to account for the offence and the crime has had to be filed as undetected due to lack of evidence. This combined with my belief that the staff would not have reported this incident to the police if we hadn't arrived on other business is certain proof of bad management and general practices by the staff.

Since this incident I have spoken with the Designated Premises Supervisor [REDACTED] twice, the first time we discussed the drinks promotions that the club were running. Mr [REDACTED] stated that the

Signature



Signature witnessed by:

PTO

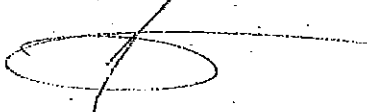
Continuation of statement of Ian David VASEY

promotions were for Thursday nights only and that the drinks that were advertised as a £1 were only bottles of Stella Artois and Smirnoff Ice along with specific spirits with mixers. When I asked how he was going to prevent people getting heavily intoxicated he stated that people were only allowed three drinks in total of that price.

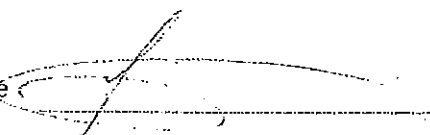
I also asked about the LIQUID sign and that the sign had only illuminated the "QUID" part of the sign I asked if this was part of the promotion to which he replied that he did not know it was not illuminated and that it must have blown a transformer that night. I explained that the sign had been like that for at least a week and that I felt that it was probably being used as part of the promotion.

I also visited the premises on Sunday 31st July at 0100 hours to conduct a licensing visit. The door staff were all in high visibility yellow vests and the levels of drunkenness although still there had reduced, I saw one female who was sitting on the floor by the toilets in the VIP lounge. I had to point this out to the member of door supervision who was escorting us round and prompt him to deal with the female. The level of care being taken has improved however this does just appear to be a reaction to having the licence reviewed.

This statement was made at 1800 hours on Monday 01st August 2011 at HORSHAM POLICE STATION,



Signature



Signature witnessed by:

PTO



WITNESS STATEMENT

(CJ Act 1967, s.9; MC Act 1980, ss.5A(3) (a) and 5B; Criminal Procedure Rules 2005, Rule 27.1)

URN

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Statement of: Claire Louise Levett

Age if under 18: OV 18 (if over 18 insert 'over 18') Occupation: Police Constable

This statement (consisting of 4 page(s) each signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated anything in it, which I know to be false or do not believe to be true.

Signature:

Date 01st August 2011

Tick if witness evidence is visually recorded (supply witness details on rear)

I have been a Police Constable since 2009 and I am currently working within the neighbourhood licensing team which is based at Horsham police station, HURST ROAD, WEST SUSSEX. I've held this post since April 2011 and prior to this I was working with the neighbourhood response team based at Crawley police station, WOODFIELD ROAD, WEST SUSSEX.

As part of my existing role I predominantly cover the Crawley area and have met most of the designated premises supervisors (DPS) for the licensed premises in Crawley. My role is in place to monitor current trends of incidents occurring within and in the vicinity of licensed premises. I pro-actively visit the licensed premises and work in partnership with the DPS to help reduce and prevent public place violent crime and any alcohol related crime. By working in partnership with the DPS it enables them to manage their premises more effectively promoting the four licensing objectives.

During my time spent on the neighbourhood response team at Crawley I participated in Operation Marble. This is an operation which is in place every Friday and Saturday, during the night time economy to reduce levels of public place violent crime and any other alcohol related crime through licensed premises and positive police interventions. When I participated in this operation I dealt with several incidents which had taken place at Liquid and Envy Nightclub, STATION WAY, CRAWLEY, WEST SUSSEX, RH12 1JA. I dealt with things such as, arresting suspects, issuing Section 27 direction to leave notices, obtaining statements from victims and/or witnesses of incidents.

There is one incident, which is significant to me, whereby in the late hours of 5th February 2011 my colleagues and I were in a marked police van driving along STATION WAY, CRAWLEY towards the roundabout outside the County mall. A male came running across the road from Liquid and Envy very irate because he had been ejected from the premises for being drunk and disorderly. The male then kicked our police van and ran off towards Crawley railway station which is located next to the premises. My colleagues located the male and arrested him. PC CARPENTER DC254 and I were then tasked by our Sergeant at the time to obtain statements from the door staff that had stood at the entrance and witnessed the whole incident.

PC CARPENTER and I were taken to a room located inside Liquid and Envy on the left side after you enter

MG11(t) 9/2007

Continuation of statement of CLAIRE LOUISE LEVETT
 the premises. We established that we needed to obtain two statements, one from the head doorman [REDACTED] and a second from the deputy head doorman, [REDACTED]. We were in the same room together and PC CARPENTER proceeded to take [REDACTED] statement while I took notes from [REDACTED]. PC CARPENTER said to [REDACTED] that she would write the statement with the information he'd already given and he could then continue his duties outside, should she have any questions she would go outside and ask him. Before I take a statement from anybody I always ask the question, "ARE YOU WILLING AND LIKELY TO ATTEND COURT?" I asked this question to [REDACTED] and he replied "NO NOT REALLY". I asked why he wasn't willing to attend and he was unable to reply immediately, hesitated and then stated that it's due to the fact that he'd given police so many statements and had to attend court so many times previously. I continued to write the statement with the notes I'd taken allowing [REDACTED] to also go back outside and continue with his duties.

At this point my self and PC CARPENTER were on our own in the room writing the two statements. After about 20 - 30 minutes PC CARPENTER left the room and I assumed she was going to ask [REDACTED] a question regarding his statement, but after a minute PC CARPENTER came rushing back into the room appearing very shocked. She said "I'VE JUST SEEN THE DOORMAN ASSAULT SOMEONE". I asked her to explain a little further. She stated that [REDACTED] the head doorman had just slapped a male and it looked unprovoked and uncalled for.


We both went outside and spoke with the male and other police officers also attended. It transpired that the male had been ejected from the nightclub. It was explained to him that if he wished to make a complaint about the doorman then he should report it to police in the morning when he'd be sober.

An investigation was carried out by another officer who was completely separate from the incident, and no further action was taken because [REDACTED] stated in an interview that he honestly believed the male was about to assault him, so had slapped him as a minimal use of force to prevent the victim assaulting him first. Also the male victim didn't want to provide and support police with a statement and [REDACTED] (designated premises supervisor) and another member of door staff were also spoken to and corroborated [REDACTED] account.

Since joining the neighbourhood licensing team I've visited Liquid and Envy several times to complete licensing checks and also to speak with [REDACTED] regarding an incident on 8th April 2011 where a female reported that her friend had her drink spiked.

The female reporting stated that she'd been warned by door staff about a male who they suspected is spiking female's drinks. She was approached by this male and offered an unknown substance which she accepted for free. When I spoke to [REDACTED] regarding this incident he didn't have any knowledge of it and nothing had been recorded in the incident log book. [REDACTED] did state that had he known about this then the doorman would not be working at the premises anymore.

Signature



Signature witnessed by: _____

PTO

Continuation of statement of CLAIRE LOUISE LAETT

██████████ has been present at the premises most of the time when I've visited, also ██████████ the operations manager and ██████████ the head doorman. I've always attended with another officer in my team and have noticed that ██████████ will, on each occasion, request a doorman to be available to walk us around when we wish to complete our licensing check. I've always felt slightly uncomfortable about this situation. The walk round will mostly be the same route and will start in the VIP club, VIP smoking area, then to Liquid and the smoking area and end in Envy and that smoking area. During these visits I've noticed that doorstaff have not worn their high-visibility jackets. I have also noticed a lot of empty and unattended poly-carbonate bottles on the floors leading out to the smoking area from Liquid and have seen a few drunk people smoking, in the smoking areas.

On 11th June 2011 with PC VASEY we had just parked at the front of the building and were immediately approached by a female member of doorstaff who stated "OH I'M GLAD YOU'RE HERE WE'VE HAD A BIT OF TROUBLE AND COULD DO WITH SOME POLICE PRESENCE". She stated that the trouble they'd just had prior to us arriving had been dealt with already, and so we explained to her that we were there to complete a licensing visit. She used her radio to request someone to escort us around the building. After a few minutes ██████████ the operations manager arrived and escorted us round the club, however half way through our visit it transpired that a male who had just been a victim of an assault was outside at the front of the building waiting to speak with police.

PC VASEY and I completed our visit and headed to the front of the building to speak with the male victim. He stated that he'd been hit in the face whilst on the dance floor by a group of people all wearing black. The doorstaff went over to assist but had failed to detain any suspects or obtain any details of the suspects. Our only other line of enquiry at that point was to watch CCTV footage of the incident. ██████████ escorted us to the CCTV room and we watched video footage of the dance floor where the assault had taken place. However because the quality of the footage was so poor and unclear due to the lighting in the club we couldn't see anything or identify anybody. This did not assist in our investigation and because of this we were unable to identify a suspect and arrest anybody.

██████████ and ██████████ were both with us when we viewed the CCTV and PC VASEY pointed out to them the poor quality of the footage. PC VASEY also explained and advised that a better quality and up to date CCTV system would have assisted in a police prosecution, and due to the lack of evidence a prosecution would be very unlikely in this case.

In recent weeks I've noticed drinks promotions being advertised on posters outside the premises. The promotion is for every Thursday promoting £1 drinks. In another visit with PC VASEY on 8th July 2011, ██████████ was asked about the promotion and how this is promoting the licensing objectives. ██████████ stated that the £1 drinks are only for selected drinks and bar staff are fully trained with regards to not selling to drunk people. The bar staff have also been informed that one person is only allowed to buy 3 drinks at any one time. Also I noticed the LIQUID sign which is normally fully illuminated but had the letters L and I not illuminated making the word QUID. PC VASEY pointed this out to ██████████ as it

Signature

CLAIRE LAETT

Signature witnessed by: _____

PTO

Continuation of statement of CLAIRE LOUISE LEVETT
 was felt that this was purposeful to advertise the £1 drinks promotions. [REDACTED] stated that it was the first time he had noticed it until PC VASEY pointed it out to him and that the transformer must have blown. However I had been informed by another officer the sign had been like this the previous week.

Since the review papers have been served I completed a licensing check at the premises with PC VASEY on Saturday 30th July 2011. The first thing I noticed was the LIQUID sign was fully illuminated and doorstaff wearing high-visibility jackets. We were immediately approached by a male who appeared to be a member of staff from the premises. As I'd not seen him before I mentioned that I hadn't met him before and he introduced himself as the operations manager of Resolve Security Services. He then stated that not much had been happening that night. He explained that in light of the licence being reviewed he had come down to observe the door team and make changes where necessary.

PC VASEY and I were then approached by [REDACTED] who arranged for a doorman to walk us around the premises. Upon entering the VIP area I noticed a female, who appeared to be drunk, sat on the floor by the female toilets. PC VASEY pointed this out to the doorman who arranged for another doorman to attend and take care of the female. I'm unsure what happened to the female, if she was escorted off the premises or not.

As part of my role I gather all logs of incidents which have taken place on licensed premises and I produce a weekly briefing sheet with the details of these incidents. Since producing these weekly briefing sheets in April 2011 there has not been one week without having had at least one incident occurring at Liquid and Envy Nightclub. On Friday 29th July 2011, the night before PC VASEY and I completed a licensing check there had been a report of a glassing. This was investigated by police. There have also been a number of incidents recorded since Sussex Police submitted an application for review, which clearly shows the licensing objective, prevention of crime and disorder is not being promoted.

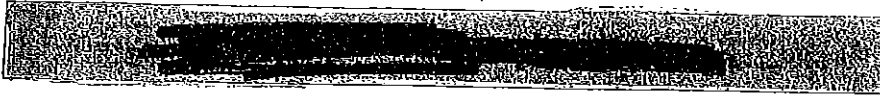
Claire Levett

Signature

Claire Levett

Signature witnessed by: _____

PTO



WITNESS STATEMENT

(CJ Act 1967, s.9; MC Act 1980, ss.5A(3) (a) and 5B; Criminal Procedure Rules 2005, Rule 27.1

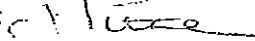
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Statement of: Jo PITHER


Age if under 18: 018 (if over 18 Insert 'over 18') Occupation: Police Constable








This statement (consisting of 1 page(s) each signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated anything in it, which I know to be false or do not believe to be true.




Signature:  DP150

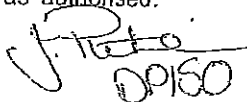
Date 22/04/11

Tick if witness evidence is visually recorded (supply witness details on rear)

On FRIDAY 22 APRIL 2011 at 03.00 hours, I was on duty in full uniform outside LIQUID NIGHTCLUB CRAWLEY. Customers were leaving and there was a large congregation outside the club. I was standing on the pavement looking into the crowd when I saw a group of persons physically pushing and shoving one another and other members intervening. I saw a black male approximately tall, slim built wearing a distinctive aqua green check baseball cap, wearing his hair in pigtails to each side of his head, a red hoody style top which was a cardigan style with large white buttons down the front of it. This male later identified himself as 

I saw  pull his right arm backwards and with force struck a female to the face, I heard the sound of a thump and saw the female fall to the ground backwards, I saw a large built male wearing a white t shirt intervene, he stepped in between the victim and the aggressor , and pushed  backwards away from the victim. I kept eye contact on  at all times and approached him. I took hold of his left arm and at 03.15 hours I said I AM ARRESTING YOU FOR ASSAULT, I cautioned  to which he replied SHE PUNCHED ME FIRST I WAS DEFENDING MYSELF. As  was talking to me I could smell the distinctive aroma of intoxicating liquor his eyes were glazed and blood shot in my opinion  was drunk.

Sgt MACNAB approached me and the D/P and assisted me to escort  away from the crowd in order to apply the handcuffs in safe environment. I placed the handcuffs to the rear checked and deadlocked them. Throughout the time I was dealing with this male he was verbally expressive telling me I didn't know what I was doing I had got it wrong I hadn't seen anything. At 03.17 hours I further arrested  for being Drunk and disorderly. He was placed into the rear of the marked police car, I remained with the male whilst SGT MACNAB attempted to locate the victim but was not successful.  was escorted to Crawley Police Station, the circumstances were relayed to the duty sergeant and his detention was authorised.


DP150

MG11(I) 9/2007

Continuation of statement of

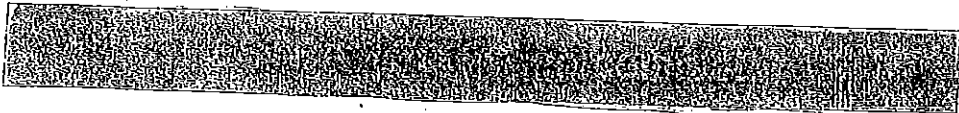
During the booking in process I recorded the reply to caution to which he made and requested him to endorse it with his signature however he refused to do so.

[Handwritten signature]
D/PSO

Signature _____

Signature witnessed by: _____

PTO



WITNESS STATEMENT

(CJ Act 1967, s.9; MC Act 1980, ss.5A(3) (a) and 5B: Criminal Procedure Rules 2005, Rule 27.1

URN

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Statement of: [REDACTED]

Age if under 18: 0'18 (if over 18 insert 'over 18') Occupation: Sales assistant

This statement (consisting of _____ page(s) each signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have willfully stated anything in it, which I know to be false or do not believe to be true.

Signature: [REDACTED]

Date 22/04/2011

Tick if witness evidence is visually recorded (supply witness details on rear)

I have known [REDACTED] for about eight or nine years. She went to school with my younger sister and so I treat her like my sister. I look out for her like she is my sister.

I have been in the army for four years as a private in the Royal Artillery based in Gutersloh, Germany I left the army in 2010.

I have been living in Crawley since I left the army.

At 23:15hrs on Thursday 21st April 2011 I walked in to town with two friends, we went straight to Liquid in Station Way, Crawley. During the night I had drunk about seven bottles of Stella, I felt drunk but aware of what was going on around me. In the club I saw [REDACTED] with a few of her friends. They were having a good time, they were dancing on the dance floor and then at the side of the dance floor so I joined them. I noticed that [REDACTED] had been getting a little friendly with a couple of guys but there was this one guy who appeared to be giving her the evils and pushed passed her a couple of times.

I would describe this male as Black, aged approx late twenties, black afro hair, approx 6 foot tall. I had never seen this guy before but would recognise him again.

[REDACTED] was getting a little feisty with what this male was doing so I calmed her down. We continued with the night and then left Liquid at about 03:10hrs. We stood outside the club in the taxi pick up space and we were chatting about whether we had everybody and if we were going to go to [REDACTED] or not.

An Asian male pushed passed [REDACTED] and she said "WHAT YOU DOING? WHY DID YOU PUSH PAST ME?" The male turned around and he apologised saying that he had had too much to drink. [REDACTED] was cool with his answer and calmed down straight away.

Then as she turned back towards me the black male from earlier barged into her, [REDACTED] had to step back. I am 100% sure it is the same male from earlier in the evening.

[REDACTED] said to the male "WHAT'S YOUR PROBLEM?" The male kept saying "WHAT, WHAT, WHAT,



[Handwritten signature]

Continuation of statement of Mathew SINDEN
 "WHAT??" as if to aggravate her and then she grabbed her. He grabbed her collar of her t-shirt with his right hand causing a fist. Instinctively she grabbed back at him, they seemed to be having a push and pulling match at arms distance. I shouted at the pair of them to let go. Neither did. I nudged the male and tried to move [REDACTED] behind my back, but they wouldn't let go of each other it made it a bit hard. I looked at [REDACTED] and tried to tell her to let go but as I looked back towards the male he had swung a full on fist at [REDACTED] face. It was his left hand like a windmill punch. His fist landed on the right side of her face, a mixture of her nose and mouth.

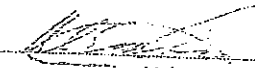
I pushed the male out of the way with both of my hands full to his chest and turned back towards [REDACTED]. By the time I had turned back towards the male after checking [REDACTED] the police had him on the floor.

[REDACTED] was bleeding loads, it was almost like her nose had popped. She used the Liquid medical room to mop up the blood, she declined an ambulance because she's stubborn.

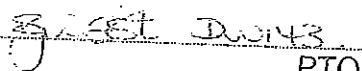
However after she had been cleaned up by the staff at Liquid and we were walking towards [REDACTED] she kind of past out in Church Walk. Her eyes were open but her body gave way on her. She stumbled back so I grabbed her and helped her to the floor, she was out for about a minute. She then came around and started to talk etc. She seemed ok but kept getting dizzy spells and said that her nose was hurting.

I can confirm that the male the police arrested was the same male who had aggravated [REDACTED] earlier in the club and the same male who had punched [REDACTED] outside the club. [REDACTED]

Signature



Signature witnessed by:



PTO

Annx/ B.48



Premises Action Plan

Premises: Liquid Envy

Address: Station Way, Crawley, West Sussex, RH10 1JA

Designated Premises Supervisor: [REDACTED]

Signature:

Date: 11/06/07

Licensing Team Representative: PS CHURCH CC370

Signature:

Date: 11/06/07

District Police Representative: PS GOULD DG601

Signature:

Date: 11/06/07

Premises action plan for Liquid Envy, Crawley
June 2007

Action Plan

Action plan no.	What is trying to be achieved?	How will the performance be measured?	What will be undertaken to achieve the action plan?	How is the action plan relate to the licensing objectives?	By what timescale will the action plan be achieved?
1	20% reduction in crime and disorder in 3 months.	This reduction will be measured via the gathering of statistics collated from police reported incidents.	This will be achieved by enabling this action plan and by putting in place of crime prevention practices that will "design out" the crime and disorder with in the premises. i) A member of management or DPS to be present at ejections (where practicable). ii) All ejections and incidents to be logged in the incident book. iii) In the case of serious incidents occurring in the premises, Police are to be called, the area in question is to be secured. iv) Following the ejection of a customer efforts, where practical, shall immediately be made to return any property belonging to the customer which is in the cloakroom.	1. Prevention of crime and disorder. 2. Public safety.	3 months. Monthly assessments.
2	Management of ejections and serious incidents by door staff and management.	i) Via the premises incident log. ii) Police recorded incidents. iii) Police reports on the handling of incidents.	i) SIA registered security to marshal the exterior queue. ii) SIA registered security to manage and log all incidents involving the exterior queue. iii) SIA registered security to log all refusals. iv) In cases where the refusal is due to fake or false identification Police to be called. The identification is to be	1. Prevention of crime and disorder. 2. Public safety. 3. Protection of children from harm.	3 months. Monthly assessments.
3	The management of refusals.	i) Via the premises incident log. ii) Police recorded incidents. iii) Police reports on the handling of incidents.			

Premises action plan for Liquid Envy, Crawley
June 2007

			<p>seized pending Police arrival.</p> <p>v) In cases where the refusal is due to possession of controlled drugs Police to be called, the illegal drugs to be seized pending Police arrival.</p>		
4	The effective use of the ID scan.	The volume of customers at the venue will equate to the number stored on the ID SCAN system.	<p>i) Every customer (including those being admitted to the VIP area) to be ID checked on entry to the venue.</p> <p>ii) The ID produced to be recorded on the ID SCAN.</p> <p>iii) Venue to take steps to becoming an over 21's venue on a Saturday night.</p> <p>iv) Venue to have an ID scan machine on each door of Liquid and Envy.</p>	<p>1. Public safety.</p> <p>2. Protection of children from harm.</p>	<p>3 months.</p> <p>Monthly assessments.</p> <p>Point iii) to be reviewed after two months.</p>
5	The reduction of alcohol related violence.	This reduction will be measured via the gathering of statistics collated from police reported incidents.	<p>i) No drunk persons to be permitted access to the venue.</p> <p>ii) No irresponsible drinks promotions.</p> <p>iii) No sales of alcoholic drinks to persons who are drunk.</p>	<p>1. Prevention of crime and disorder.</p> <p>2. Public safety.</p>	<p>3 months.</p> <p>Monthly assessments.</p>
6	A reduction of illegal controlled drugs at the venue.	<p>i) Via the premises incident log.</p> <p>ii) Police recorded incidents.</p>	<p>i) An overtly hostile culture towards illegal controlled drugs.</p> <p>ii) action plan number 7 (searching) to be adhered to.</p> <p>iii) Management to log all incidents involving the confiscation of and finding of illegal controlled drugs.</p> <p>iv) The premises to be regularly 'mapped' with the ION track machine.</p> <p>v) SIA registered security patrols to include areas noted from mapping to be 'Hot spots'.</p>	<p>1. Prevention of crime and disorder.</p> <p>2. Public safety.</p>	<p>3 months.</p> <p>Monthly assessments.</p>
7	A thorough and effective search policy.	<p>i) Via the premises incident log.</p> <p>ii) Police recorded incidents.</p>	<p>i) 1 in 5 customers to be searched on entry to the venue. Searching in relation to illegal possession of</p>	<p>1. Prevention of crime and disorder.</p> <p>2. Public safety.</p>	<p>3 months.</p> <p>Monthly</p>

Premises action plan for Liquid Envy, Crawley
June 2007

			<p>controlled substances and/or offensive weapons.</p> <p>ii) If drugs or offensive weapons are located, persons are not to be permitted entry to be venue and Police to be called. Drugs or weapon to be seized pending Police arrival.</p> <p>iii) If police unable to attend, seized illegal drugs to be stored in the on site drugs store until Sussex Police can come. A register of the contents of the store to be maintained.</p>		<p>assessments.</p>
8	<p>An effective dispersal of the venues customers with a reduction of incidents relating to customers who have left the venue.</p>	<p>This reduction will be measured via the gathering of statistics collated from police reported incidents.</p>	<p>i) The music in the last 30 minutes after last orders to be toned down to encourage a more peaceful ambient atmosphere.</p> <p>ii) Sufficient staff to be available for the returning of coats etc from the cloakroom.</p> <p>iii) An active Taxi marshal to be present – as per premises license to ensure speedy and controlled allocation of taxis.</p> <p>iv) Venue to have put in place a Taxi link system. to be available to customers throughout the time the venue is open.</p>	<p>1. Prevention of crime and disorder. 2. Public safety. 3. Public nuisance.</p>	<p>3 months. Monthly assessments.</p>

Action Plan Review

Date	Reviewed by:	Comments
09/07/07	PS CHURCH CC370 PS GOULD DG601 PC WYATT CW899	14 Crimes recorded since the action plan commenced: GBH -1, ABH -3, Common Assault - 2, Sexual Assault - 1, Section 5 - 3, Drugs - 2, Fake ID - 2. The number of assaults was too high. The public order offences outside are attributable to Liquid and therefore unwelcome. The incidents of drugs seizures and reported fake ID's are welcome as they show a proactive determination to deal with these offences. The requirement to play lighter music towards the end of the evening appeared to be having some effect, although on one occasion when this wasn't adhered to there were problems outside the venue. DPS Signature:..... Reviewer Signature.....

Date	Reviewed by:	Comments
13/08/07	PS CHURCH CC370	20 Crimes recorded in the last month : Theft 10, ABH 5, GBH 1, False ID 4. Again although door staff deployment had been revised there was still an unacceptable level of assaults in the premises. The incidents of reported fake ID's are welcome as they show a proactive determination to deal with these offences. The ten thefts, although not offences of violence, show a level of criminality with in the venue which is not desirable. Discussion focused around measures the DPS could implement including glass collectors taking for safe keeping any mobile phones or purses left lying around. DPS Signature:..... Reviewer Signature.....

Date	Reviewed by:	Comments
17/09/07	PS CHURCH CC370 PC WYATT CW899 PS GOULD DG601	Concerns were raised regarding the Tuesday night drinks promotions, additionally the rise in PPVC in the town centre since Liquid had been opening on a Tuesday night. Pointed out by Police that a strong stance would be taken against any premises that could be directly attributing to the rise in PPVC. If the problem was not the fault of Liquid it would not be them that were dealt with. Police still had concerns regarding the level of assaults and purse/mobile/ handbag thefts. There was a discussion regarding the statistics that Police had and relevance to the same three month period last year as the venue had been closed for a month at the same time last year, so things may not be as they seemed. The comparative figures year on year showed one crime difference for the period. DPS Signature:..... Reviewer Signature.....

Premises action plan for Liquid Envy, Crawley
June 2007

End of Action Plan Performance Summary.

Date	Comments
	<p>DPS Signature:.....</p> <p>Reviewer Signature.....</p>

Premises action plan for Liquid Envy, Crawley
June 2007



Actions Plan

DECEMBER 2007

Premises Action Plan

Premises: Liquid Envy
Address: Station Way, Crawley, West Sussex, RH10 1J

Designated Premises Supervisor: [REDACTED]

Sign:

[Handwritten signature]

Date:

22/12/07

Licensing Team Representative: PS CHURCH CC370

Signature:

[Handwritten signature]

Date:

22/12/07

District Police Representative:

Signature:

Date:

Premises action plan for Liquid Envy, Crawley
December 2007

Action Plan

Action plan no.	What is trying to be achieved?	How will the performance be measured?	What will be undertaken to achieve the action plan?	How is the action plan relate to the licensing objectives?	By what timescale will the action plan be achieved?
1	20% reduction in crime and disorder in 3 months.	This reduction will be measured via the gathering of statistics collated from police reported incidents.	This will be achieved by enabling this action plan and by putting in place of crime prevention practices that will "design out" the crime and disorder with in the premises.	1. Prevention of crime and disorder. 2. Public safety.	3 months. Monthly assessments.
2	Management of ejections and serious incidents by door staff and management.	i) Via the premises incident log. ii) Police recorded incidents. iii) Police reports on the handling of incidents.	i) A member of management or DPS to be present at ejections (where practicable). ii) All ejections and incidents to be logged in the incident book. iii) In the case of serious incidents occurring in the premises, Police are to be called, the area in question is to be secured. iv) Following the ejection of a customer efforts, where practical, shall immediately be made to return any property belonging to the customer which is in the cloakroom.	1. Prevention of crime and disorder. 2. Public safety.	3 months. Monthly assessments.
3	The management of refusals.	i) Via the premises incident log. ii) Police recorded incidents. iii) Police reports on the handling of incidents.	i) SIA registered security to marshal the exterior queue. ii) SIA registered security to manage and log all incidents involving the exterior queue. iii) SIA registered security to log all refusals. iv) In cases where the refusal is due to fake or false identification Police to be called. The identification is to be	1. Prevention of crime and disorder. 2. Public safety. 3. Protection of children from harm.	3 months. Monthly assessments.

Premises action plan for Liquid Envy, Crawley
December 2007

			seized pending Police arrival. v) In cases where the refusal is due to possession of controlled drugs Police to be called, the illegal drugs to be seized pending Police arrival.		
4	The effective use of the ID scan.	The volume of customers at the venue will equate to the number stored on the ID SCAN system.	<ul style="list-style-type: none"> i) Every customer (including those being admitted to the VIP area) to be ID checked on entry to the venue. ii) The ID produced to be recorded on the ID SCAN. iii) Venue to take steps to becoming an over 21's venue on a Saturday night. iv) Venue to have an ID scan machine on each door of Liquid and Envy. 	<ul style="list-style-type: none"> 1. Public safety. 2. Protection of children from harm. 	3 months. Monthly assessments. Point iii) to be reviewed after two months.
5	The reduction of alcohol related violence.	This reduction will be measured via the gathering of statistics collated from police reported incidents.	<ul style="list-style-type: none"> i) No drunk persons to be permitted access to the venue. ii) No irresponsible drinks promotions. iii) No sales of alcoholic drinks to persons who are drunk. 	<ul style="list-style-type: none"> 1. Prevention of crime and disorder. 2. Public safety. 	3 months. Monthly assessments.
6	A reduction of illegal controlled drugs at the venue.	<ul style="list-style-type: none"> i) Via the premises incident log. ii) Police recorded incidents. 	<ul style="list-style-type: none"> i) An overtly hostile culture towards illegal controlled drugs. ii) action plan number 7 (searching) to be adhered to. iii) Management to log all incidents involving the confiscation of and finding of illegal controlled drugs. iv) The premises to be regularly 'mapped' with the ION track machine. v) SIA registered security patrols to include areas noted from mapping to be 'hot spots'. 	<ul style="list-style-type: none"> 1. Prevention of crime and disorder. 2. Public safety. 	3 months. Monthly assessments.
7	A thorough and effective search policy.	<ul style="list-style-type: none"> i) Via the premises incident log. ii) Police recorded incidents. 	<ul style="list-style-type: none"> i) 1 in 5 customers to be searched on entry to the venue. Searching in relation to illegal possession of 	<ul style="list-style-type: none"> 1. Prevention of crime and disorder. 2. Public safety. 	3 months. Monthly

Premises action plan for Liquid Envy, Crawley
December 2007

			<p>controlled substances and/or offensive weapons.</p> <p>ii) If drugs or offensive weapons are located, persons are not to be permitted entry to be venue and Police to be called. Drugs or weapon to be seized pending Police arrival.</p> <p>iii) If police unable to attend, seized illegal drugs to be stored in the on site drugs store until Sussex Police can come. A register of the contents of the store to be maintained.</p>		assessments.
8	<p>An effective dispersal of the venues customers with a reduction of incidents relating to customers who have left the venue.</p>	<p>This reduction will be measured via the gathering of statistics collated from police reported incidents.</p>	<p>i) The music in the last 30 minutes after last orders to be toned down to encourage a more peaceful ambient atmosphere.</p> <p>ii) Sufficient staff to be available for the returning of coats etc from the cloakroom.</p> <p>iii) An active Taxi marshal to be present – as per premises license to ensure speedy and controlled allocation of taxis.</p> <p>iv) Venue to have put in place a Taxi link system, to be available to customers throughout the time the venue is open.</p>	<p>1. Prevention of crime and disorder.</p> <p>2. Public safety.</p> <p>3. Public nuisance.</p>	<p>3 months.</p> <p>Monthly assessments.</p>
9	<p>Confident, professional and competent leadership and deployment of the SIA accredited security staff at</p>	<p>The level of allegations against door supervisors will reduce.</p>	<p>i) Replacement of the current Head door supervisor.</p> <p>ii) The numbers of door supervisors will reflect the required levels for the number of patrons with in the venue.</p> <p>iii) A deployment plan of SIA accredited door supervisors will be agreed with the Police and</p>	<p>1. Prevention of crime and disorder.</p> <p>2. Public safety.</p> <p>3. Public nuisance.</p>	<p>i) 2 weeks.</p> <p>ii) to iv) One month.</p>

Premises action plan for Liquid Envy, Crawley
December 2007



	the venue.		implemented at the venue. iv)The DPS will source quality door supervisors to be employed at the venue as opposed to 'shirt fillers'.		
10	Improved communication between the venue and Sussex Police	Improved information flow will be noted resulting in a constructive working relationship between Sussex Police and the venue.	DPS to make contact with the North Downs Licensing a minimum a once a week to update with incidents/concerns/promotions at the venue.	1. Prevention of crime and disorder. 2. Public safety. 3. Public nuisance.	With immediate effect.

Action Plan Review

Date	Reviewed by:	Comments
2/2/11	P. McLean Chris Boyle	Good dross policy reduction in PAV DPS Signature: [Redacted]
Date	Reviewed by:	Comments
Date	Reviewed by:	Comments

Premises action plan for Rat & Parrot, Crawley
July 2007

Action Plan Review

Date	Reviewed by:	Comments
26/11/07	R McLellan Chris Bayle	Crime numbers are low and mainly thefts. Door searching to be improved. DPS Signature:  Reviewer Signature: 
		DPS Signature: Reviewer Signature:
		DPS Signature: Reviewer Signature:

Premises action plan for Bar Med, Crawley
June 2007

Liquid Envy Action Plan review 01/01/08 to 22/03/2008

Review conducted at 2100hrs on Saturday 22nd March

PERSONS PRESENT :

DPS – ██████████
LICENSING UNIT SERGEANT – PS CHURCH
LICENSING UNIT CONSTABLE – PC MUNDEN

There are 35 Crimes which have been directly attributed to Liquid Envy Nightclub since the 01st January 2008.

The breakdown of offences being as follows:

Theft – 9
Abh – 8
Common Assault – 2
Fraud – 3
S5 POAct – 7
Affray – 1
Possession controlled substance – 5

The public order offences have occurred outside the premises and some are as a consequence of people being refused entry, whether it be for intoxication or lack of id. Others relate to people that are intoxicated having been ejected or on leaving the premises.

The possession of controlled substances have been as a result of searches on entry.

The Fraud Act offences relate to fake id offences highlighted during the entry checks.

The theft offences still make up a significant percentage of the offences at the venue.

Within the Abh offences are a domestic incident and two assaults in relation to door staff being assaulted on ejecting two customers.

The spread of offences for the nights of the week being:

Monday (New Years Eve) – 1
Tuesday – 3
Wednesday (Junior Night) – 1
Thursday – 7
Friday – 12
Saturday – 11

The hours of offences

Excluding the theft act offences the time of the offences is spread as follows:

Before 22:00 – 1
22:00 to 23:00 – 2
23:00 to 24:00 – nil
Mn to 01:00 – 7
01:00 to 02:00 – 6
02:00 to 03:00 – 10

Glass and bottle collection:

Recent licensing visits had highlighted the level of glass/bottles not being cleared around the venue being of an unacceptable level. The management has put into place measures to address this by having a bottle collector deployment plan. The plan creates zones for which collector is responsible. This gives responsibility to the individual and has the effect of reducing the number of bottles and containers left around the venue. On completing a licensing visit on Friday the 21st it was evident that there was a distinct reduction in the number of bottles around the venue.

Doors staff:

There has been an issue regarding the SIA re badging and the knock on effect for employing certified staff. The issue being the more experienced staff are the ones whose badges have expired, consequently there is a loss of experience and local knowledge at this time until the new licences are issued.

The head doorman is himself awaiting the re-issuing of his SIA licence and consequentially is unable to count as a SIA door supervisor in the calculation of numbers.

Door staff are now wearing hi visibility fluorescent vests in the venue. The management report that they have had positive feedback from customers in relation to this change.

The deployment of door staff has been amended following the covert police night in the venue.

Liquid - Two SIA staff on the edge of the dance floor at all times a further 1 patrolling, 1 by the entrance to the smoking terrace, 1 on the stairs to the VIP area, 1 on the stairway entrance to Envy. All door staff are in radio contact with one another.

Envy - a minimum of two SIA in Envy patrolling around.

Additionally there are two door staff on each of the entrances.

There are a minimum of 12 door staff from the opening of the venue with the above points being staffed from opening. It is common for there to be 15-21 door staff at the venue to be in line with the licensing condition of 2 for the first 100 then 1 per 100 thereafter.

Drinks promotions

Following the covert police evening the shots girls have been stopped with all drink sales being via the bar area.

The buy one get one free promotion is continuing until the end of March. At which point the prices will drop to £2 per drink before midnight reverting to £2.50 per drink after midnight.

ID Scanner

DPS informed Licensing Unit on the 21st March that the ID scanner had broken and had been taken for repair on the 20th March. A anticipated date for it being functioning and in operation back at the venue. If this is to be sometime then what measures the venue is taking to get a stand in machine:

Polycarbonate

The Morning Advertiser date the 6th March 2008 ran an article entitled "Plastics Rule at Luminar bars". The article boasts that 87% of its venues now serve all drinks in polycarbonate containers, further that 15% of bottled drinks sold at its bars are in plastic PET containers. It is the LET understanding that Liquid Envy is still serving beer in glass bottles, given the very public article stating 87% of its bars & 15% of its bottles are plastic the

question is why has Liquid Envy not switched. In the solicitors letter to Mr [REDACTED] dated the 20/03/2008 it is stated they are not prepared to agree to the use of polycarbonate bottles. The LET find this a very unfortunate stance particularly given the comments that this is due to there not being a history of bottles being used as weapons in the venue. Which logically means that Luminar are only willing to switch once someone has been injured. This is a disappointing position for such a large operator. The DPS states this is a decision that he can not make and it is in the hands of people higher up the organisational chain.

Junior Marble

There have been a number of under 18 nights in this period.

The policing of these events from Sussex Police involves a significant number of the local Neighbourhood Specialist Team and the Special Constabulary in conjunction with the Licensing Unit.

Although only one crime has been recorded in the Sussex Police area there have been a number of incidents which have occurred on the trains returning to South London from Crawley.

This has caused an issue for the British Transport Police who are having to increase their Policing numbers to address this situation. A suggestion put forward by the management is some of these problems may be a result of youths travelling to Crawley on travel passes which are valid in London but not in Sussex then when the youths try and get on the train at Crawley to return to South London they are stopped not having a valid ticket and it is this that is causing the hostility which is leading to problems on the trains.

Sussex Police Liquid Management & BTP may need to meet to discuss the best way forward to alleviate these issues.

Smoking area outside Envy

Following police observations and comment to the Management the smoking area outside Envy has now been moved to the side of the building with more structurally sound barriers. This should lead to less incidents of ejected people trying to re-enter the venue by merging with the smokers.

0'23s

The management state that shortly on a Friday and Saturday night only those aged 23 and above will be permitted into Envy aiming that part of the venue at an older customers base.

Summary

The measures that the management are putting into place regarding Door Staff such as deployments and the wearing of High visibility tops is encouraging. The employment of more bottle collectors and policy of no glass on the dance floor is welcome common sense. The movement of the smoking area is a positive move.

The possession of controlled substances and fraud act offences show that checks are now being completed on the front doors.

The crime stats show a definite rise in crime towards the end of the evening and it is essential that the new deployments are maintained to reduce the level of violence in the venue.

2 for 1 drinks promotions remain at this time though the indication is that they will cease from the end of March. This will be monitored.

It remains disappointing that the venue is not willing to switch to polycarbonate. Should there be any incident of a bottling a recommendation will be made to the District Commander to insist on such a switch or seek a review of the premises licence.



Premises Action Plan

Premises: Liquid Envy
Address: Station Way, Crawley, West Sussex, RH10 1JA

Designated Premises Supervisor: [REDACTED] Signature:

Date:

Licensing Team Representative: PS BRADFORD

Signature:

Date:

District Police Representative:

Signature:

Date:

Premises action plan for Liquid Envy, Crawley
March 2009

Action Plan

Action plan no.	What is trying to be achieved?	How will the performance be measured?	What will be undertaken to achieve the action plan?	How is the action plan relate to the licensing objectives?	By what timescale will the action plan be achieved?
1	20% reduction in crime and disorder in 3 months.	This reduction will be measured via the gathering of statistics collated from police reported incidents.	This will be achieved by enabling this action plan and by putting in place of crime prevention practices that will "design out" the crime and disorder with in the premises.	1. Prevention of crime and disorder. 2. Public safety.	3 months. Monthly assessments.
2	Management of ejections and serious incidents by door staff and management.	i) Via the premises incident log. ii) Police recorded incidents. iii) Police reports on the handling of incidents.	i) A member of management or DPS to be present at ejections (where practicable). ii) All ejections and incidents to be logged in the incident book. iii) In the case of serious incidents occurring in the premises, Police are to be called, the area in question is to be secured. iv) Following the ejection of a customer efforts, where practical, shall immediately be made to return any property belonging to the customer which is in the cloakroom.	1. Prevention of crime and disorder. 2. Public safety.	3 months. Monthly assessments.
3	The management of refusals.	i) Via the premises incident log. ii) Police recorded incidents. iii) Police reports on the handling of incidents.	i) SIA registered security to marshal the exterior queue. ii) SIA registered security to manage and log all incidents involving the exterior queue. iii) SIA registered security to log all refusals. iv) In cases where the refusal is due to fake or false identification Police to be called. The identification is to be	1. Prevention of crime and disorder. 2. Public safety. 3. Protection of children from harm.	3 months. Monthly assessments.

Premises action plan for Liquid Envy, Crawley
March 2009

			seized pending Police arrival. v) In cases where the refusal is due to possession of controlled drugs Police to be called, the illegal drugs to be seized pending Police arrival.		
4	The reduction of alcohol related violence.	This reduction will be measured via the gathering of statistics collated from police reported incidents.	i) No drunk persons to be permitted access to the venue. ii) No irresponsible drinks, promotions. iii) No sales of alcoholic drinks to persons who are drunk.	1. Prevention of crime and disorder. 2. Public safety.	3 months. Monthly assessments.
5	A reduction of illegal controlled drugs at the venue.	i) Via the premises incident log. ii) Police recorded incidents.	i) An overtly hostile culture towards illegal controlled drugs. ii) action plan number 7 (searching) to be adhered to. iii) Management to log all incidents involving the confiscation of and finding of illegal controlled drugs. iv) The premises to be regularly 'mapped' with the ION track machine. v) SIA registered security patrols to include areas noted from mapping to be 'hot spots'.	1. Prevention of crime and disorder. 2. Public safety.	3 months. Monthly assessments.
6	A thorough and effective search policy.	i) Via the premises incident log. ii) Police recorded incidents.	i) 1 in 5 customers to be searched on entry to the venue. Searching in relation to illegal possession of controlled substances and/or offensive weapons. ii) If drugs or offensive weapons are located, persons are not to be permitted entry to be venue and Police to be called. Drugs or weapon to be seized pending Police arrival. iii) If police unable to attend, seized illegal drugs to be stored in the on site	1. Prevention of crime and disorder. 2. Public safety.	3 months. Monthly assessments.

Premises action plan for Liquid Envy, Crawley
March 2009

			drugs store until Sussex Police can come. A register of the contents of the store to be maintained.		
7	An effective dispersal of the venues customers with a reduction of incidents relating to customers who have left the venue.	This reduction will be measured via the gathering of statistics collated from police reported incidents.	<ul style="list-style-type: none"> i) The music in the last 30 minutes after last orders to be toned down to encourage a more peaceful ambient atmosphere. ii) Sufficient staff to be available for the returning of coats etc from the cloakroom. iii) An active Taxi marshal to be present – as per premises license to ensure speedy and controlled allocation of taxis. iv) Venue to have put in place a Taxi link system, to be available to customers throughout the time the venue is open. 	<ul style="list-style-type: none"> 1. Prevention of crime and disorder. 2. Public safety. 3. Public nuisance. 	<ul style="list-style-type: none"> 3 months. Monthly assessments.
8	Confident, professional and competent leadership and deployment of the SIA accredited security staff at the venue.	The level of allegations against door supervisors will reduce.	<ul style="list-style-type: none"> i) Replacement of the current Head door supervisor. ii) The numbers of door supervisors will reflect the required levels for the number of patrons with in the venue. iii) A deployment plan of SIA accredited door supervisors will be agreed with the Police and implemented at the venue. iv) The DPS will source quality door supervisors to be employed at the venue as opposed to 'shirt fillers'. 	<ul style="list-style-type: none"> 1. Prevention of crime and disorder. 2. Public safety. 3. Public nuisance. 	<ul style="list-style-type: none"> i) 2 weeks. ii) to iv) One month.
9	Improved communication between the venue and Sussex Police	Improved information flow will be noted resulting in a constructive working relationship between Sussex Police and the venue.	DPS to make contact with the North Downs Licensing a minimum a once a week to update with incidents/concerns/promotions at the venue.	<ul style="list-style-type: none"> 1. Prevention of crime and disorder. 2. Public safety. 3. Public nuisance. 	With immediate effect.

Premises action plan for Liquid Envy, Crawley
March 2009

Action Plan Review

Date	Reviewed by:	Comments
		DPS Signature:..... Reviewer Signature.....

Date	Reviewed by:	Comments
		DPS Signature:..... Reviewer Signature.....

Date	Reviewed by:	Comments
		DPS Signature:..... Reviewer Signature.....

Premises action plan for Liquid Envy, Crawley
 March 2009

End of Action Plan Performance Summary.

Date	Comments
	<p>DPS Signature:.....</p> <p>Reviewer Signature.....</p>

Premises action plan for Liquid Envy, Crawley
March 2009

FILE COPY



Annex Plan
August 2009

Premises Action Plan

Premises: Liquid Envy
Address: Station Way, Crawley, West Sussex, RH10 1JA

Designated Premises Supervisor: Mr [REDACTED]

Licensing Team Representative: PS BRADFORD CB641

District Police Representative: *Patrick Boyle, Licensing Officer*

Council Licensing Representative:

Signature: _____
Date: 05/08/2009

Signature: *[Handwritten Signature]*
Date: 05/08/2009

Signature: *[Handwritten Signature]*
Date: 05/08/2009

Signature: _____
Date: _____

ACTION PLAN

Action no.	What is trying to be achieved and why?	How will the performance be measured?	What will be undertaken to achieve the action plan?	How does the action plan relate to the licensing objectives?	By what timescale will the action plan be achieved?
1.	<p>Management of ejections, refusals and incidents by door staff and staff inside. (e.g. underage persons, entry or sale of alcohol to drunk persons, refusing entry to those banned under the current Pubwatch protocols, prevention of exceeding capacity limits within the ground floor area, management and ejection of rowdy or anti social persons from the premises.</p>	<p>1) Maintenance of an Internal Policy and Training manual. 2) Via records in the premises incident log book. 3) Police recorded incidents. 4) Police reports on the handling of incidents 5) Licensing visits.</p>	<p>1) The Designated Premises Supervisor (DPS) to create and provide a written policy for how staff and SIA registered door staff working in the premises are expected to manage ejections from the premises. (Create / Review) 2) Training records to be kept, identifying all members of staff, listing training provided either by the DPS or other agency /organisation. All entries to be signed and dated. Ability for the Police to inspect this training record on request. (Create / Review) 3) The DPS or a member of management to be present at all ejections (where reasonably practicable). When the DPS is not on duty at the premises the manager / person in charge shall be named and shall be recorded in the incident book. This person is to be easily identifiable to other club / SIA staff. (Monitor Incident Book) 4) All ejections and incidents to be logged in an incident book. In the case of serious incidents occurring in the premises, Police are to be called by DPS or staff members and the area in question is to be secured to assist the gathering of evidence. (Monitor Incident Book)</p>	<p>1) Prevention of Crime and Disorder. 2) Public Safety. 3) Protection of children from harm.</p>	<p>Creation of effective written policies and suitable recording elements to be achieved by the 2nd September 2009. Reviews to be carried out on a weekly basis from 5th August 2009. All others to follow – Show evidence of completion required by 2nd September 2009.</p>

5) SIA registered security staff to marshal the exterior doors to the front of the premises.

6) SIA registered security to manage and log all incidents involving entry and exit from the premises. To be counter signed at the time of completion by the DPS or manager.
(Monitor)

7) Training records to be kept identifying all members of SIA staff utilised, listing training given the aspect of refusals and capacity loading within the premises, whether by the DPS or another agency. All entries are to be signed and dated. Ability for the Police to inspect this training record on request.
(Create / Monitor)

8) In cases where the refusal is due to fake or false identification, Police to be notified. The false identification is to be seized pending the arrival of the police or retained. (This is subject to the operational restraints of the police at the time.
(Monitor incident book)

9) In cases where the refusal is due to the possession of controlled drugs, the police are to be notified, the illegal drugs are to be seized pending police arrival. If the police are unable to attend the seized drugs are to be kept in a secure container.
(Create / Monitor incident book)

<p>2.</p>	<p>The reduction of alcohol related violence. Premises subject of numerous assaults.</p>	<p>1) Maintenance of Internal Policy and Training Manual. 2) Via records in the premises incident log book. 3) Police recorded incidents. 4) Police reports on the incidents. 5) Licensing visits.</p>	<p>1) DPS/ Management to create and provide a written policy for their staff and SIA registered door staff working in this premises are expected to identify drunk persons and manage potential for confrontation surrounding the entry and ejection of drunk persons. (Create / Monitor)</p> <p>2) No drunk persons to be permitted access to the venue. (Monitor refusals book)</p> <p>3) No irresponsible drinks promotions, such as happy hours, 'BOGOF' and £20 drink as much as you like, or similar.</p> <p>4) No sales of alcoholic drinks to persons who are drunk. (This is an offence). (Monitor)</p> <p>5) Consideration of the installation of additional CCTV cameras to monitor the external smoking area and fire door associated with Liquid Envy's smoking area.</p>	<p>1) Prevention of crime and disorder. 2) Public safety.</p> <p>Creation of effective written policies and suitable recording elements to be achieved by the 2nd September 2009.</p> <p>Reviews to be carried out on a weekly basis from 5th August 2009.</p> <p>All others to follow - Show evidence of completion by the 2nd September 2009.</p>
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DISCUSSED, WILL USE COMPANY PROMOTIONS ONLY
ROBERT P

<p>3.</p> <p>Prevention of crime. Preserving and collection of evidence. Premises subject of numerous thefts of mobile phones.</p>	<p>1) Maintenance of Internal Policy and Training Manual. 2) Via records in the premises incident log book. 3) Police recorded incidents. 4) Police reports on the incidents. 5) Licensing visits.</p>	<p>1) SIA door staff and club staff to take all reasonable action to preserve and cordon the crime scene and collect and securely store any item considered to have been used in the incident. (Staff training – Monitor)</p> <p>2) SIA security staff and club staff will assist the police with all enquiries relevant to any offence/incident occurring within or in the immediate vicinity of the premises. (Staff training – Monitor)</p> <p>3) Door search policy to search 1 in 5 patrons on entry to premises by SIA trained security staff.</p> <p>4) Fifteen minute checks on male and female toilets during opening hours. To be logged and made available to police on request.</p> <p>5) Increased floor patrols and vigilance paid to unattended customers property.</p>	<p>1) Prevention of crime and disorder. 2) Public safety.</p>	<p>Creation of effective written policies and suitable recording elements to be achieved by the 2nd September 2009.</p> <p>Reviews to be carried out on a weekly basis from 5th August 2009.</p> <p>All others to follow – Show evidence of compliance from the 2nd September 2009.</p>
<p>4.</p>	<p>Premises to support local Pubwatch scheme and engage in crime reduction activities</p>	<p>1) Maintenance of Internal Policy and Training Manual. 2) Via records in the premises incident log book. 3) Police recorded incidents.</p>	<p>1) DPS and / or Manager to attend and actively participate in the regular Pubwatch meetings. (Monitor)</p>	<p>1) Prevention of crime and disorder. 2) Public safety.</p>

4) Police ref ... on the handling of incidents.
 5) Via regular attendance of Pubwatch meetings.

2) DPS to create and pr... Je a written policy for how his staff and SIA registered door staff working in his premises are expected to engage with customers with respect to issuing crime reduction messages, e.g. reduction of lost property and theft, drink/drive, drink spiking and all similar campaign material. This policy is to include how found property is to be managed.
 (Create – Monitor)

3) Training records to be kept, identifying all members of staff, listing training given in this area of expertise, whether by the DPS or other body. All entries are to be signed and dated.
 (Create – Monitor)

4) Lost and found property register to be created and maintained.
 (Create – Monitor)

5) Very overt display of crime reduction material, this can be self-generated material or as supplied periodically by the police.
 (Create – Monitor)

6) A pro-active approach by management and staff within the venue, regarding the issue of theft and loss of personal property, is essential to the successful reduction of incidents.
 (Monitor)

7) Door staff to have access to and use a Pubwatch radio and to actively communicate with all other users. They are to communicate elections and

Creation of effective written policies and suitable recording elements to be achieved by the 5th September 2009.

Reviews to be carried out on a weekly basis from 5th August 2009.

All others to follow – Show evidence of completion by the 1st July 2009.

		8) Crime prevention advice to be sought from the police and implemented throughout the premises in order to reduce the possibility & availability for drug use. 9) Crime prevention posters to be displayed at appropriate places around the premises. (Create – Arrange – Monitor)		
The main reason for this action plan is the large number of incidents reported to the police concerning drunk persons.				

I have read the attached action plan and it's terms and conditions in respect of Liquid Envy and I agree to the content and timescales.

Mr [REDACTED]

Signature:

Date: 05/08/2009

VIT :- KERD
 Liquid :- Mem (Nr - strance) 0
 Mem 4.4.1 (cocaine) 2.18 (MOMA)
 Ladies 1.09
 FMTY :- Mem 3.49
 Ladies 3.04

Action Plan Review

Date	Reviewed by:	Comments
17/12/09	PC GREEN DG6S1	<p>All templates for staff training in file. All staff training docs kept on site. Incident log, referrals & actions both up to date. CCTV covering smoking area. BOGOF -> as stipulated by Head Office. Discussed with PS BRADFORD & CHRIS BOYLE. Fake ID called in and taken to Hqs hour 95 once a week. Tablet checks completed + external checks.</p> <p>DPS Signature: [Redacted]</p> <p>Reviewer Signature: <i>Green DG6S1</i></p>
		<p>DPS Signature:</p> <p>Reviewer Signature:</p>
		<p>Comments</p> <p>DPS Signature:</p> <p>Reviewer Signature:</p>

End of Action Plan Performance Summary.

Date	Comments
	<p>DPS Signature:.....</p> <p>Reviewer Signature.....</p>

Premises action plan for EVO



Action Plan
June 2010

Premises Action Plan

Premises: LAURID & ENNY
Address: STATION WAY, CRAWLEY, WEST SUSSEX, RH10 1JA

Designated Premises Supervisor: [Redacted] Signature: [Redacted] Date: 6/7/10

Licensing Team Representative: PC GREEN DG651 Signature: [Redacted] Date: 6/7/10

District Police Representative: Signature: [Redacted] Date:

Council Licensing Representative: Signature: [Redacted] Date:

LAURID & ENNY

ACTION PLAN

Action no.	What is trying to be achieved and why?	How will the performance be measured?	What will be undertaken to achieve the action plan?	How does the action plan relate to the licensing objectives?	By what timescale will the action plan be achieved?
1.	The reduction of alcohol related violence.	<ol style="list-style-type: none"> 1) Maintenance of Internal Policy and Training Manual. 2) Via records in the premises incident log book. 3) Police recorded incidents. 4) Police reports on the incidents. 5) Licensing visits. 	<ol style="list-style-type: none"> 1) DPS/ Management to create and provide a written policy for their staff and SIA registered door staff working in this premises are expected to identify drunken persons and manage potential for confrontation surrounding the entry and ejection of drunken persons. (Create / Monitor) 2) No drunk persons to be permitted access to the venue. (Monitor refusals book) 3) No irresponsible drinks promotions, such as happy hours, 'BOGGY' and £20 drink as much as you like, or similar. 4) No sales of alcoholic drinks to persons who are drunk. (This is an offence). (Monitor) 5) Consideration of the installation of additional CCTV cameras to monitor the external smoking area and fire doors. 	<ol style="list-style-type: none"> 1) Prevention of crime and disorder. 2) Public safety. 	<p>Creation of effective written policies and suitable recording elements to be achieved by the END OF AUGUST 2010</p> <p>All others to follow - Show evidence of completion by the END OF OCTOBER 2010</p>

<p>2.</p> <p>Management of ejections, refusals and incidents by door staff and staff inside.</p> <p>(e.g. underage persons, entry or sale of alcohol to drunk persons, refusing entry to those banned under the current Pub watch protocols, prevention of exceeding capacity limits within the ground floor area, management and ejection of rowdy or anti social persons from the premises</p>	<p>1) Maintenance of an Internal Policy and Training manual.</p> <p>2) Via records in the premises incident log book.</p> <p>3) Police recorded incidents.</p> <p>4) Police reports on the handling of incidents.</p> <p>5) Licensing visits.</p>	<p>1) The Designated Premises Supervisor (DPS) to create and provide a written policy for how staff and SIA registered door staff working in the premises are expected to manage ejections from the premises. (Create / Review)</p> <p>2) Training records to be kept, identifying all members of staff, listing training provided either by the DPS or other agency / organisation. All entries to be signed and dated. Ability for the Police to inspect and training record on request (Create / Review)</p> <p>3) The DPS or a member of management to be present at all ejections (where reasonably practical). When the DPS is not on duty at the premises the manager / person in charge shall be named and shall be recorded in the incident book. This person is to be easily identifiable to other club / SIA staff. (Monitor Incident Book)</p> <p>4) All ejections and incidents to be logged in an incident book. In the case of serious incidents occurring in the premises, Police are to be called by DPS or staff members and the area in question is to be secured to assist the gathering of evidence. (Monitor Incident Book)</p> <p>5) In the case of larger venues a minimum of 1 SIA registered security for every 100 customers</p> <p>6) SIA registered security staff to marshal the exterior doors to the front of the premises and queue.</p> <p>7) SIA registered security to manage and log all incidents involving entry and exit from the premises. To be counter</p>	<p>1) Prevention of Crime and Disorder.</p> <p>2) Public Safety.</p> <p>3) Protection of children from harm.</p>	<p>Creation of effective written policies and suitable recording elements to be achieved by the END OF AUGUST 2010</p> <p>All others to follow - Show evidence of completion required by END OF OCTOBER 2010</p>
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signed at the time of completion by the DPS or manager.
(Monitor)

8) Training records to be kept identifying all members of SIA staff utilised, listing training given the aspect of refusals and capacity loading within the premises, whether by the DPS or another agency. All entries are to be signed and dated. Ability for the Police to inspect this training record on request.
(Create / Monitor)

9) In cases where the refusal is due to fake or false identification, Police to be notified. The false identification is to be seized pending the arrival of the police or retained. (This is subject to the operational restraints of the police at the time)
(Monitor Incident book)

10) In cases where the refusal is due to the possession of controlled drugs, the police are to be notified, the illegal drugs are to be seized pending police arrival. If the police are unable to attend the seized drugs are to be kept in a secure container.
(Create / Monitor incident book)

11) SIA registered security patrols to include areas noted from lon tracker mapping to be 'Hot Spots'.

13)
i) The music in the last 30 minutes to be toned down to encourage a more peaceful ambient atmosphere.
ii) Sufficient staff to be available for the return of coats etc from the cloakroom
iii) An active taxi marshal to be present to ensure speedy and controlled allocation of taxis.

		<p>DPS/ SIA to ensure all persons leave quickly and quietly once the premises have closed. Posters Notices to be display by all doors encouraging quiet exit. SIA registered security to remain present for a minimum of 30 minutes after the premises has closed, or until all persons have the area of premises. DPS / SIA to monitor car park area if applicable and encourage people to move on.</p>	<p>Protection of Children from Harm</p>	
<p>5</p> <p>Protection of Children from harm</p>	<p>DPS to ensure</p>	<ol style="list-style-type: none"> 1) No children under the age 16 to be on the premises from 2200 hours. 2) All persons 16 years and under to be supervised by an adult over the age of 21 at all times 3) Posters / Notice to be up advising customers of this. 	<p>Protection of Children from Harm</p>	
<p>6</p> <p>Evidence Gathering by CCTV</p>	<p>CCTV to be installed</p>	<ol style="list-style-type: none"> 1) To a good standard acceptable to Sussex Police Licensing Unit. 2) To cover all areas of the premises. 3) To be made available to Sussex Police on request. 4) To retained for 28 days. 5) Available to be copied on day of incident. 6) To have a minimum of 2 member s of staff on duty who know how to use the CCTV system. 	<p>Prevention of Crime and Disorder</p>	
<p>7</p> <p>Reduction of nuisance customers outside of premises.</p>	<p>By the number of calls coming into Sussex Police. Licensing visits.</p>	<ol style="list-style-type: none"> 1) Section 27 Notices to be left at premises by Sussex Police. 2) Door Staff to be advise police that they have Section 27 notices if they wish to use to use them. 3) Any incident which results in a Section 27 Notice being issued to be logged the Incident Book. 	<p>Prevention Of Crime and Disorder The Prevention of Public Nuisance.</p>	

Part 2

Name, (registered) address, telephone number and email address (where relevant) of holder of premises licence:

Luminar Liquid Limited
Deltic Avenue
Milton Keynes
MK13 8DL

Registered number of holder, for example company number, charity number (where applicable):

05882674

Name, address and telephone number of designated premises supervisor where the premises licence authorises the supply of alcohol:

Adam Foxley
3 Lutyens Close
Bewbush
Crawley
West Sussex
RH11 8FE

Personal licence number and issuing authority of personal licence held by designated premises supervisor where the premises licence authorises for the supply of alcohol:

06/00319/LAPER Crawley Borough Council

IMPORTANT:

Embedded Restrictions under the Licensing Act 1964 apply to the licence otherwise indicated at annex 2 – Conditions consistent with the Operating Schedule.

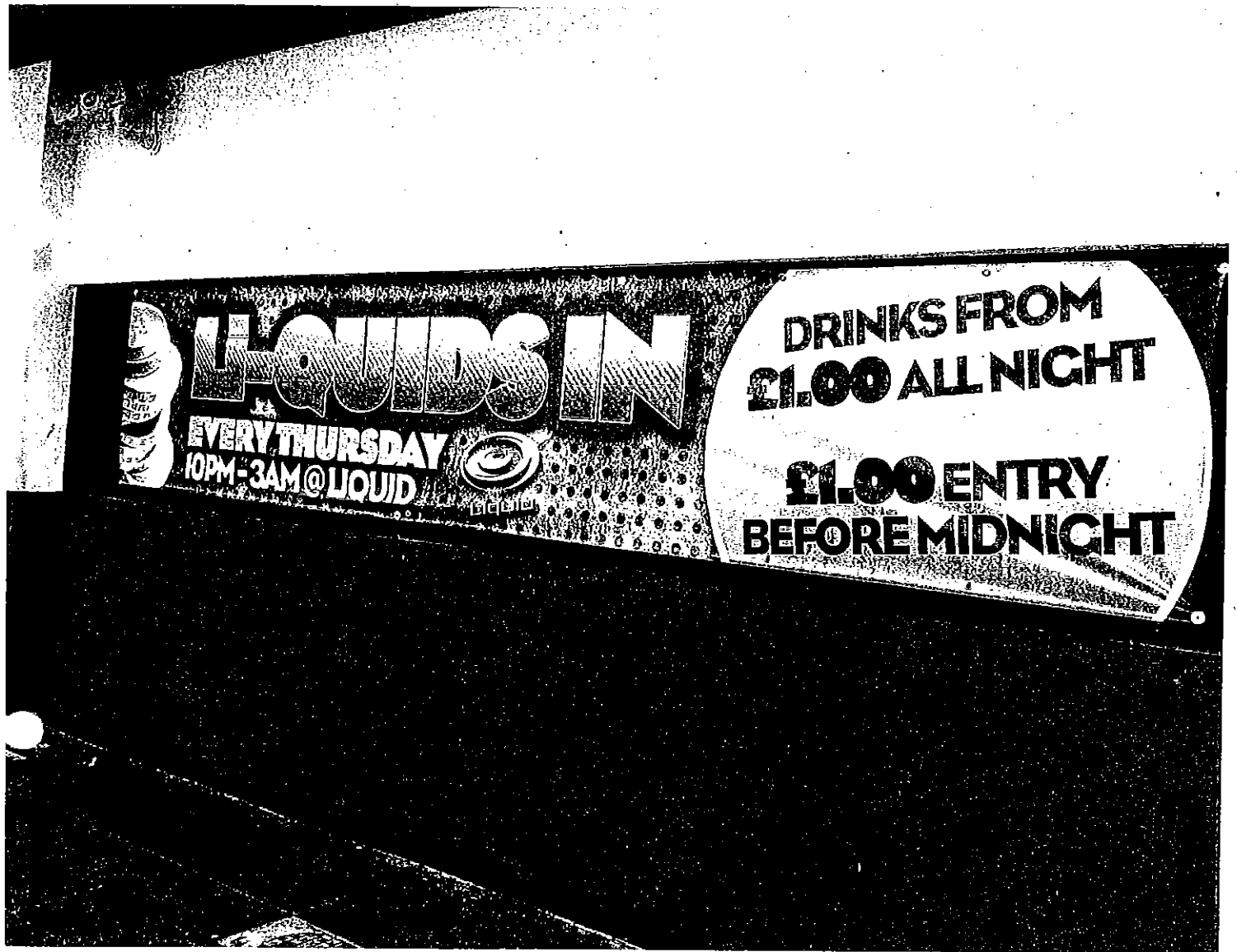
This licence is issued subject to the relevant (Licensing Act 2003, the Act) legislation and does not constitute an authorisation for any other purpose administered by Crawley Borough Council and it may not be construed that the grant of this premises licence shall indicate the approval of any other authorisation administered by this Council.

This licence forms an authorisation which indicates the approved licensable activities applicable to the premises so mentioned, the times of these activities, the approved layout of the premises and the conditions by which the premises may lawfully operate.

You are advised that in accordance with s136 on the Act , a person commits an offence if they carry on or attempt to carry on a licensable activity on or from any premises otherwise than under and in accordance with an authorisation or knowingly allow a licensable activity to be so carried on.

Annex 1 – Mandatory Conditions

- 1 If this premises licence authorises the supply/sale of alcohol, the following two conditions apply:
 - i. No supply of alcohol may be made under the premises licence at a time when there is no designated premises supervisor in respect of the premises licence, or at a time when the designated supervisor does not hold a personal licence or his personal licence is suspended.
 - ii. Every supply/sale of alcohol under the premises licence must be made or authorised by a person who holds a personal licence.
- 2 If this premises licence authorises the exhibition of film(s), the admission of children under the age of 18 years is restricted in accordance with the age restrictions of the British Board of Film Classification (BBFC) or authority designated under Section 4 of the Video Recordings Act 1984.



THESE PHOTOGRAPHS WERE TAKEN BY MYSELF ON THE MORNING OF
12TH JULY 2011 AND ARE SUBMITTED BY ME ON THE
11TH AUGUST 2011.

Chris Boyle
CHRIS BOYLE. LICENSING OFFICER

HALF PRICE

Pitcher

WOO WOO

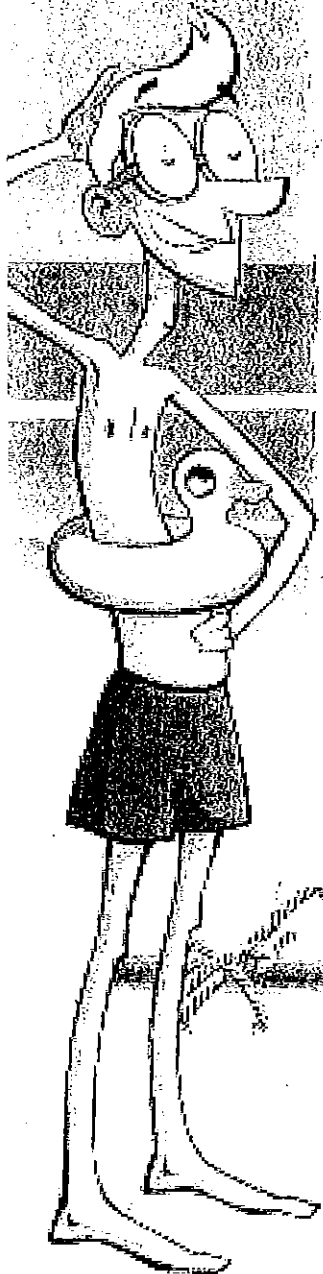
£6.50

with ARCHERS

WAS £12.95 NOW £6.50

Archers Peach Schnapps,
Smirnoff Red Vodka blended
with cranberry juice and
served over ice.

AVAILABLE
THURSDAY 28TH JULY UNTIL
WEDNESDAY 3RD AUGUST





OBTAINED FROM THE FACEBOOK PAGE FOR LIQUID AND ENVY. THIS WAS PRINTED ON THE 12TH AUGUST 2011

Chris Boyle

CHRIS BOYLE, LICENSING OFFICER

Event Details:

Every Friday, Liquid & VIP gives you access to all the biggest tunes and commercial anthems in Clubland from House to Pop, as well as the VIP LOUNGE exclusively playing the sexiest RnB and everything Urban. So be here for the biggest selection of tunes that one Club can offer a Friday night that has become officially the best value for money Friday night in Crawley! Why Pub it, when you can Club it for LESS!

Drink Offers (all night):

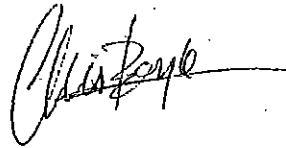
£1.70 – Stella / Smirnoff Red and Flavours / VK Flavours

£2.20 – Bud 66 / Smirnoff Ice / Tequila / JD / Morgan Spiced

2-4-1 Cocktails

Double Up for £1.50 on Smirnoff Vodka (all flavours) / Morgan Spiced & JD

OBTAINED FROM THE FACEBOOK PAGE FOR LIQUID AND ENLY.
THIS WAS PRINTED ON THE 12TH AUGUST 2011

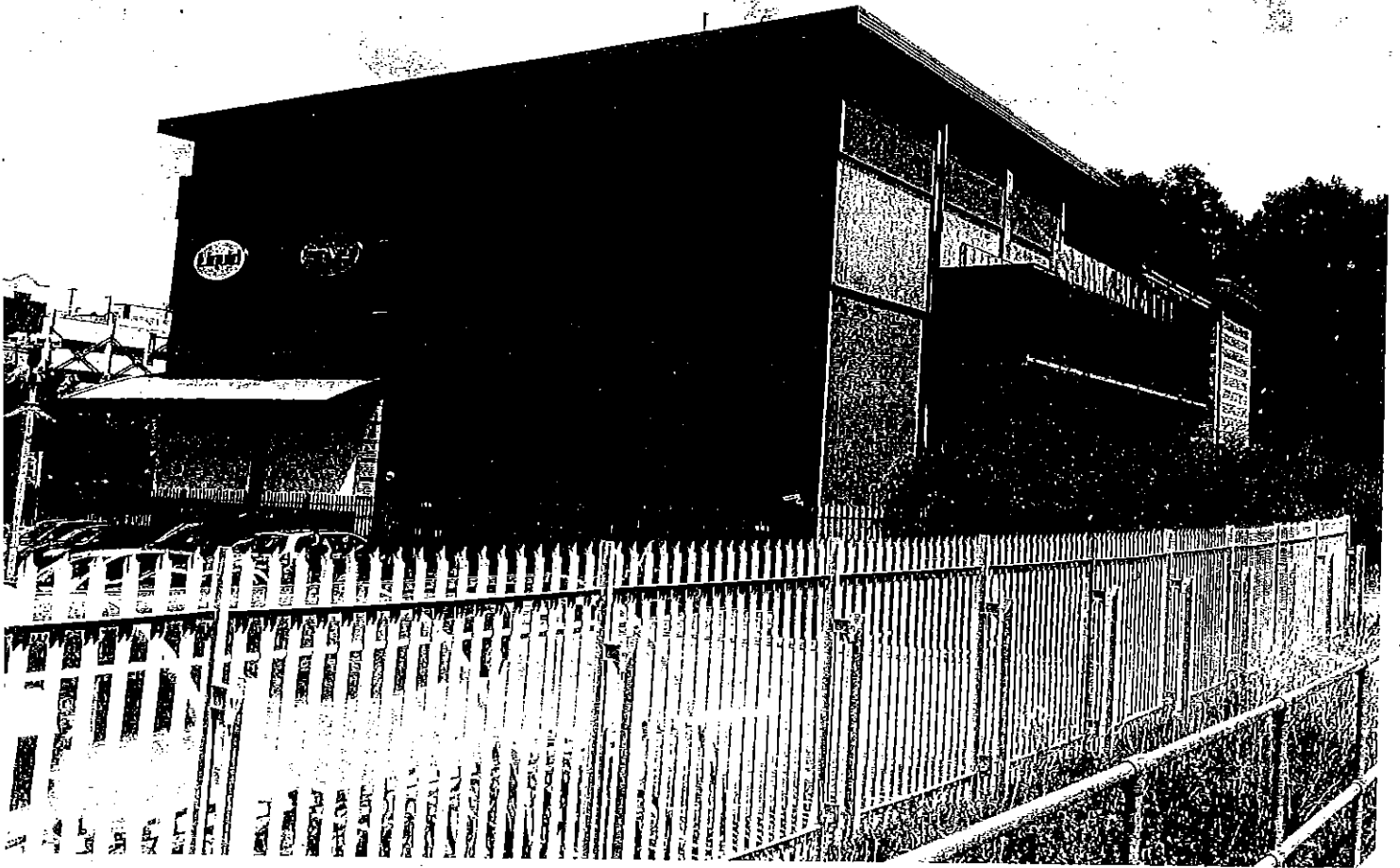


CHRIS BOYLE. LICENSING OFFICER



THESE PHOTOGRAPHS WERE TAKEN BY MYSELF ON THE MORNING OF 12TH JULY 2011 AND ARE SUBMITTED BY ME ON THE 11TH AUGUST 2011.

L. Boyle
LARRIS BOYLE, LICENSING OFFICER



THESE PHOTOGRAPHS WERE TAKEN BY MYSELF ON THE MORNING OF
12TH JULY 2011 AND ARE SUBMITTED BY ME ON THE
1TH AUGUST 2011

Charles Boyle
CHARLES BOYLE, LICENSING OFFICER

Premises Licence (Licensing Act 2003 – Part A)

CRAWLEY BOROUGH COUNCIL

Licensing Section, Town Hall, The Boulevard, Crawley, West
Sussex. RH10 1UZ
01293 438279



PREMISES LICENCE NUMBER

05/00126/LAPRE

Part 1 - Premises details

Postal address of premises, or if none, ordnance survey map reference or description:

Liquid & Envy
Station Way

Post town: Crawley, **Post code:** RH10 1JA

Telephone number: 01293 552123

Where the licence is time limited the dates:

Not Applicable

Licensable activities authorised by the licence:

**SALE BY RETAIL OF ALCOHOL FOR CONSUMPTION ON THE PREMISES;
FILMS; BOXING OR WRESTLING ENTERTAINMENT;
LIVE MUSIC; RECORDED MUSIC;
PERFORMANCES OF DANCE;
PROVISION OF FACILITIES FOR MAKING MUSIC;
PROVISION OF FACILITIES FOR DANCING;
PROVISION OF LATE NIGHT REFRESHMENT.**

The times the licence authorises the carrying out of licensable activities:

Sale by retail of alcohol, films, boxing or wrestling entertainment, live music, recorded music, performances of dance, provision of facilities for making music, provision of facilities for dancing and provision of late night refreshment.

Standard days & timings: Monday – Sunday 12.00 – 03.30hrs

Non-standard timings: New Year's Eve: From the end of permitted hours to the start of permitted hours on New Year's Day.

The opening hours of the premises:

Standard days & timings: Monday – Sunday: 12.00 – 04.30hrs

Non-standard timings: New Year's Eve: From the end of permitted hours to the start of permitted hours on New Year's Day.

**Where the licence authorises supplies of alcohol whether these are on and/or off supplies:
For Consumption On The Premises**

Part 2

Name, (registered) address, telephone number and email address (where relevant) of holder of premises licence:

Luminar Liquid Limited
Deltic Avenue
Milton Keynes
MK13 8DL

Registered number of holder, for example company number, charity number (where applicable):

04836874

Name, address and telephone number of designated premises supervisor where the premises licence authorises the supply of alcohol:

Adam Foxley
3 Lutyens Close
Bewbush
Crawley
West Sussex
RH11 8FE

Personal licence number and issuing authority of personal licence held by designated premises supervisor where the premises licence authorises for the supply of alcohol:

06/00319/LAPER Crawley Borough Council

IMPORTANT:

Embedded Restrictions under the Licensing Act 1964 apply to the licence otherwise indicated at annex 2 – Conditions consistent with the Operating Schedule.

This licence is issued subject to the relevant (Licensing Act 2003, the Act) legislation and does not constitute an authorisation for any other purpose administered by Crawley Borough Council and it may not be construed that the grant of this premises licence shall indicate the approval of any other authorisation administered by this Council.

This licence forms an authorisation which indicates the approved licensable activities applicable to the premises so mentioned, the times of these activities, the approved layout of the premises and the conditions by which the premises may lawfully operate.

You are advised that in accordance with s136 on the Act, a person commits an offence if they carry on or attempt to carry on a licensable activity on or from any premises otherwise than under and in accordance with an authorisation or knowingly allow a licensable activity to be so carried on.

Annex 1 – Mandatory Conditions

- 1 If this premises licence authorises the supply/sale of alcohol, the following two conditions apply:
 - i. No supply of alcohol may be made under the premises licence at a time when there is no designated premises supervisor in respect of the premises licence, or at a time when the designated supervisor does not hold a personal licence or his personal licence is suspended.
 - ii. Every supply/sale of alcohol under the premises licence must be made or authorised by a person who holds a personal licence.
- 2 If this premises licence authorises the exhibition of film(s), the admission of children under the age of 18 years is restricted in accordance with the age restrictions of the British Board of Film Classification (BBFC) or authority designated under Section 4 of the Video Recordings Act 1984.

- 3 If this premises licence includes a condition that at specified times one or more individuals must be at the premises to carry out a security activity (as defined by the Private Security Industry Act 2001) then such individuals must be licensed by the Security Industry Authority.

(Conditions 4 to 6 effective from 6th April 2010 – Sch 4 Policing & Crime Act 2010)

- 4 (1) The responsible person shall take all reasonable steps to ensure that staff on relevant premises do not carry out, arrange or participate in any irresponsible promotions in relation to the premises.

(2) In this paragraph, an irresponsible promotion means any one or more of the following activities, or substantially similar activities, carried on for the purpose of encouraging the sale or supply of alcohol for consumption on the premises in a manner which carries a significant risk of leading or contributing to crime and disorder, prejudice to public safety, public nuisance, or harm to children–

(a) games or other activities which require or encourage, or are designed to require or encourage, individuals to–

(i) drink a quantity of alcohol within a time limit (other than to drink alcohol sold or supplied on the premises before the cessation of the period in which the responsible person is authorised to sell or supply Alcohol), or

(ii) drink as much alcohol as possible (whether within a time limit or otherwise);

(b) provision of unlimited or unspecified quantities of alcohol free or for a fixed or discounted fee to the public or to a group defined by a particular characteristic (other than any promotion or discount available to an individual in respect of alcohol for consumption at a table meal, as defined in section 159 of the Act);

(c) provision of free or discounted alcohol or any other thing as a prize to encourage or reward the purchase and consumption of alcohol over a period of 24 hours or less;

(d) provision of free or discounted alcohol in relation to the viewing on the premises of a sporting event, where that provision is dependent on–

(i) the outcome of a race, competition or other event or process, or

(ii) the likelihood of anything occurring or not occurring;

(e) selling or supplying alcohol in association with promotional posters or flyers on, or in the vicinity of, the premises which can reasonably be considered to condone, encourage or glamorise anti-social behaviour or to refer to the effects of drunkenness in any favourable manner.

- 5 The responsible person shall ensure that no alcohol is dispensed directly by one person into the mouth of another (other than where that other person is unable to drink without assistance by reason of a disability).

- 6 The responsible person shall ensure that free tap water is provided on request to customers where it is reasonably available

(Conditions 7 & 8 effective from 1st October 2010 – Sch 4 Policing & Crime Act 2010)

- 7 (1) The premises licence holder or club premises certificate holder shall ensure that an age verification policy applies to the premises in relation to the sale or supply of alcohol.

(2) The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and a holographic mark.

- 8 The responsible person shall ensure that–

(a) where any of the following alcoholic drinks is sold or supplied for consumption on the premises (other than alcoholic drinks sold or supplied having been made up in advance

ready for sale or supply in a securely closed container) it is available to customers in the following measures–

- (i) beer or cider: ½ pint;
 - (ii) gin, rum, vodka or whisky: 25 ml or 35 ml; and
 - (iii) still wine in a glass: 125 ml; and
- (b) customers are made aware of the availability of these measures.

Annex 2 – Conditions consistent with the Operating Schedule

- (1) Doorpersons to be provided at a ratio of 1 per 100 customers [see mandatory condition (3) above].
- (2) No entry to the premises will be permitted after 03.00hrs on any day.
- (3) "Taxi marshals" will be provided to assist patrons of the premises into licensed vehicles.
- (4) A written policy in respect of the prevention of bulk buying of alcohol at the end of trading hours will be supplied to the police.
- (5) Drinking water will be available, free of charge, at all times.
- (6) If a DJ is used on any night then he/she will make announcements requesting patrons to leave the premises quietly.
- (7) The current level of lighting outside the venue will continue to operate throughout the additional hours of trading.
- (8) The existing CCTV system will be maintained and continue to operate throughout the additional hours of trading.
- (9) Notices stating that CCTV is in operation 24 hours a day will be displayed throughout the venue.
- (10) The venue will actively participate in the local Pubwatch or equivalent scheme.
- (11) Text/radio pagers will continue to be used throughout the additional hours of trading and will be monitored by a responsible member of staff.
- (12) The use of toughened glass will continue throughout the additional hours of trading.
- (13) The venue will only accept as proof of identification one of the following: photo-driving licences, passports or a form of identification incorporating the PASS hologram as agreed with the police.
- (14) A qualified first-aider, who has received training regarding problems associated with alcohol and drug abuse, will be present during all times that the premises are open.
- (15) A qualified first-aider shall be present throughout any sporting entertainment involving boxing, wrestling, judo, karate or sport of a similar nature.
- (16) Where a ring is used it shall be constructed by a competent person and inspected by a competent authority before use and any material used to form the skirt of the ring shall be flame retardant.
- (17) The seating layout shall be agreed in advance with the appropriate authorities.
- (18) Persons under the age of 18 years will only be admitted to the premises on occasions that specially organised events for the youth market take place.

- (19) No person under 18 years of age will be permitted to use the AWP machines.
- (20) The capacity of the premises should not exceed the following;
 - i) Ground Floor - 760
 - ii) First Floor – 930
 - iii) Second Floor VIP -300
- (21) Door supervisors will monitor the number of people coming into the premises by way of hand held clickers and will make a record of the number of persons on the premises every half an hour
- (22) Door supervisors will be trained to ensure that there is non localised overcrowding in the premises
- (23) The designated premises supervisor or another member of the management team will always be present and will be aware of the number of people on the premises
- (24) At least 1 month before alteration works are commenced the applicant shall provide the licensing authority with written details (including full details of predictive acoustic calculations and the assumptions made within them) of the steps to be taken to ensure that the sound insulation characteristics of the premises are adequate to comply with condition 1(i) of Annex 2 of this licence
- (25) Following alteration of the premises, regulated entertainment shall not be provided until the sound insulation characteristics of the premises have been tested to the satisfaction of the licensing authority.
- (26) Following alteration of the premises, regulated entertainment shall not be provided until the licensing authority is satisfied that it can be provided without contravening condition 1(i) of Annex 2 of this license.

Annex 3 – Conditions attached after a hearing by the licensing authority

Not Applicable

Annex 4 - Plans

This licence is issued subject to the attached approved plan (plan which was submitted as part of the application process) and now forms a very important part of the 'authorisation'.
(Any alternation made to the premises or a substantial change to the approved plans which are currently in the possession of the Council may require a variation of the licence. You are advised to consult with this Licensing Authority before you make any proposed changes).

-----Original Message-----

From: Bloom, Howard

Sent: 02 August 2011 11:05

To: Guest, Jackie

Subject: RE: LA03 Application for the review of the premises licence Liquid Envy Station Way Crawley

Dear Jackie

My son David age 21 had a very unhappy experience last Saturday night at Liquid Envy His girlfriend had her drink "spiked" and became unconscious She had had 4 drinks over a 4 hour period She fell to the floor and was unresponsive The management were reluctant to call an ambulance but one was called and she was taken to NESH and kept in for several hours observation I do not know if there have been other incidents of possible " spiking of drinks" at this venue Apparently this can be prevented by use of stoppers in bottles which some clubs issue but this club does not.

Regards

Howard

Representation in support of the Sussex Police Review Application

Following the review application of Liquid and Envy, Station Way, Crawley, West Sussex, RH12 1JA as submitted by Sussex Police and as an interested party, British Transport Police would request that the following incidents as listed below relating to Crime & Disorder and Public Safety as set out in the Licensing Act 2003 order at Crawley Railway Station be considered by the Licensing Committee. Crawley Railway Station is located directly next to Liquid and Envy Nightclub.

The following incidents have been recorded by British Transport Police and have occurred between the hours of 23:00 - 04:30 hours on Saturday and/or Sunday mornings:

1. **06/02/09 02:00 hrs-** Report of common assault at Crawley Railway Station car park
2. **06/02/09 02:00 hrs-** Report of an offence of an assault resulting in actual bodily harm injuries at Crawley Railway Station car park
3. **03/04/09 – 00:55 hrs-** Fight in Crawley Railway Station car park - Reported as a public order offence - Section 5
4. **08/08/09- 02.00 hrs-** Report of an assault resulting in actual bodily harm injuries at Crawley Railway Station car park
5. **12/08/09- 01:46 hrs-** Report of an assault resulting in actual bodily harm injuries at Crawley Railway Station car park
6. **26/08/09- 02:00 hrs-** Report of a common assault at Crawley Railway Station car park
7. **12/12/09- 02:30 hrs-** Report of a large fight in Crawley Railway Station car park - recorded as an affray
8. **02/05/10- 03:00 hrs-** Report of a racially aggravated section 5 public order offence at Crawley Railway Station car park - victim being a taxi driver
9. **17/07/10- 02:00 hrs-** Report of a section 5 public order offence at Crawley Railway Station car park
10. **27/12/10- 04:30 hrs-** Report of a fight in Crawley Railway Station car park leading to a male receiving actual bodily harm injuries
11. **05/03/11- 23:00 hrs-** Report of a fight in Crawley Railway Station car park leading to a male receiving actual bodily harm injuries - a broken nose
12. **18/03/11- 03:00 hrs-** Report of a male being arrested for being drunk and disorderly at Crawley Railway Station car park

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13. **18/03/11- 03:00 hrs**- Report of a male being arrested for an assault causing actual bodily harm injuries at Crawley Railway Station car park

14. **01/07/11 – 03.20 hrs** – Report of a common assault at Crawley Railway Station car park

Between the hours of 23:00 - 04:30 hours there are no trains stopping or running through Crawley Railway Station. Therefore the above incidents are associated with the customers from Liquid and Envy Nightclub.

On Thursday the 4th August 2011 I received a phone call from a member of the public who wished to inform me that she was holding a public event on Wednesday the 10th August at Liquid and Envy Nightclub, Crawley.

The event was ticketed at £6.00 per ticket and leaflets were being distributed in Crawley, Redhill, Croydon and South London. She was looking for at least 500 people to attend the event. I asked her if she had consent and authorisation for the event and she did not appear to know that this was required.

Such an event would have had major resource implications for the British Transport Police in order to reduce the risk of robbery and public order offences both at Crawley Railway Station and also on trains running to and from Crawley.

The management of Liquid Envy were aware of this proposed event but they had failed to notify both Sussex Police and British Transport Police.

Following a meeting with Sussex Police Licensing department and the management of Liquid and Envy Nightclub the event was cancelled on the recommendation of Sussex Police.

Should you require any further details regarding any of the above please contact me.

Regards

Gary ANCELL

INSPECTOR

British Transport Police

BRIGHTON

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